



BARCALDINE REGIONAL COUNCIL  
COMMUNITY SURVEY REPORT 2025

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## 1 INTRODUCTION

### 1.1 Listening to Our Community

In March 2025, Barcaldine Regional Council undertook a comprehensive community survey designed to better understand how our residents perceive the services we deliver, and what matters most to them. This initiative reflects Council’s commitment to listen, learn, and lead with purpose — guided not only by statutory obligations but also by the voices of those who call our Barcaldine Region home.

The survey forms the first step in a new chapter for Council’s strategic planning. With the current Corporate Plan nearing its conclusion, we are setting the groundwork for a refreshed plan — one shaped not only by organisational insight but also by the priorities, aspirations, and expectations of our community.

### 1.2 Purpose

This community survey was undertaken to establish a baseline for community sentiment around the services Council delivers. The survey was structured to provide insight into:

- Benchmarking the performance of Council’s services
- Understanding those services the community consider important
- Hearing the community priorities
- Informing the first stages of priority for Council’s New Corporate Plan.

### 1.3 What We Set Out to Do

Council’s intent for the survey was clear: to establish a meaningful baseline of community sentiment that will serve as a foundation for decision-making in the years ahead. Specifically, the survey aimed to:

- **Benchmark performance across Council’s key services:** to understand how we are tracking in the eyes of our community.
- **Identify importance:** highlighting which services our residents value most, ensuring our future investments align with what truly matters.
- **Capture priorities:** offering a platform for residents to voice what they believe should be our focus going forward.
- **Inform strategic planning:** directly influencing the early development of Council’s next Corporate Plan by anchoring it in community insight.

#### 1.4 Why This Matters

As a small regional Council, we know that “doing more with less” isn’t just a catchphrase, it’s a reality we live every day. That’s why understanding where our efforts have the greatest impact is so critical. This survey ensures that the next iteration of our Corporate Plan is built on a foundation of local relevance, shaped by community values, and positioned for long-term sustainability.

Whether you’re a resident, business owner, community group or visitor — your input is helping shape the future of the Barcaldine Region.

#### 1.5 About the Barcaldine Region

Barcaldine Regional Council serves five communities in central western Queensland, with an estimated resident population of 2,900. We cover an area of 53,520 km<sup>2</sup>. The social fabric of each district is unique but resilience and local community spirit are traits that run deep across the region.

Rural industries, including sheep and cattle grazing, are the traditional mainstays of the local economy. They are supported by small businesses and public services, including State Government agencies. The renewable energy sector is an emerging industry with early development in progress. Tourism is important for local traders with the much needed economic injection during the cooler months. We are fortunate to have attractions of national, state and local historical significance. A growing Indigenous cultural presence, natural landscapes, and garden-lined streetscapes add to the region’s character.

#### 1.6 About the Survey

The survey contained five sections for each respondent to complete. These sections were general survey questions, service satisfaction, service priorities, qualitative questions and demographics. There was also a specific question about the respondent’s support for renewal energy being part of the region’s economic future. Each respondent was asked to select three services they consider our priorities and then rate each service’s satisfaction. The results for the survey have converted the individual scores from surveys to numbers to score all questions out of 5.

| Survey Response                     | Score |
|-------------------------------------|-------|
| Exceptional/Very Satisfied          | 5     |
| Good/Somewhat Satisfied             | 4     |
| Fair/Neither Satisfied/Dissatisfied | 3     |
| Below Average/Somewhat Dissatisfied | 2     |
| Very Poor/Very Dissatisfied         | 1     |

## 2 THE SURVEY RESPONSES

A total of 266 responses were received from residents across the Barcaldine Regional Council area. This represents a strong and diverse sample for a community-wide survey, particularly across a dispersed rural region, this represents just under 10% of the region.

Barcaldine, as the largest township, accounted for half of all responses (50%), providing a robust base for town-level analysis. Smaller communities like Muttaborra (13) and Jericho (22) are less represented but still provide meaningful insights into these communities. This distribution mirrors the population scale across the region and gives Council a useful benchmark for future engagement rates. Additionally, there were two surveys completed by people from outside of the Barcaldine Region.

|                             | Alpha     | Aramac    | Barcaldine | Outside BRC | Jericho   | Muttaborra | Grand Total |
|-----------------------------|-----------|-----------|------------|-------------|-----------|------------|-------------|
| <b>Under 18</b>             | 9         |           |            |             | 1         |            | 10          |
| <b>18-30</b>                | 2         | 5         | 9          |             | 2         |            | 18          |
| <b>31-50</b>                | 8         | 18        | 41         |             | 9         | 4          | 80          |
| <b>51-65</b>                | 14        | 14        | 25         | 1           | 3         | 4          | 61          |
| <b>Over 65</b>              | 15        | 6         | 39         |             | 6         | 4          | 70          |
| <b>Prefer not to answer</b> | 3         | 2         | 19         | 1           | 1         | 1          | 27          |
| <b>Grand Total</b>          | <b>51</b> | <b>45</b> | <b>133</b> | <b>2</b>    | <b>22</b> | <b>13</b>  | <b>266</b>  |

The majority of responses came from adults aged 31–65 years (140 people), indicating strong engagement from working-age and early retirement demographics. There was a solid response from seniors (70 people over 65), while participation from younger residents was relatively low. Future efforts may focus on youth and young adult engagement, potentially through schools or targeted digital platforms.

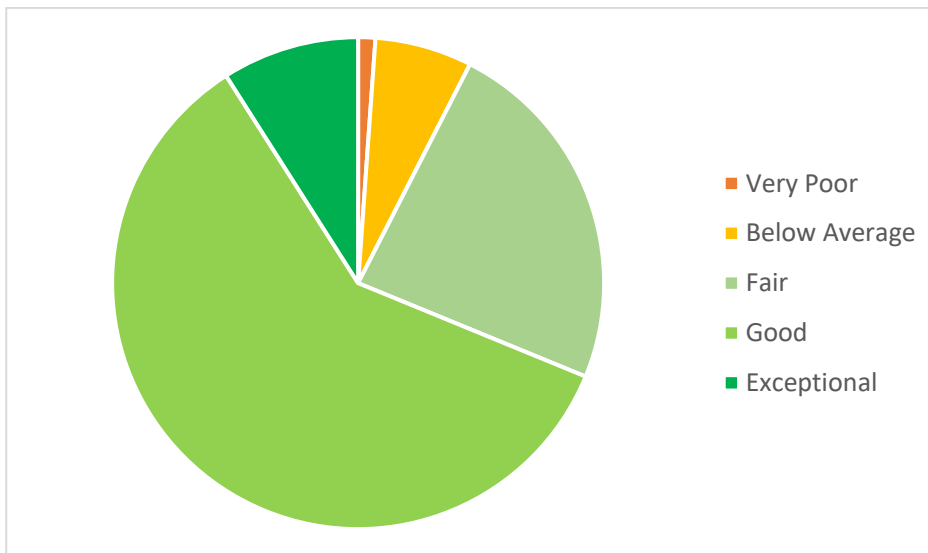
Households with families and couples made up the bulk of responses. The 95 responses from families with children highlight a significant demographic that may shape demand for community services like parks, childcare, youth programs, and education. Meanwhile, single-person households and older residents are also well-represented, reflecting the region’s mix of lifestyles and potential vulnerabilities in terms of access and service equity.

## 2.1 A Place to Live

This question asked survey respondents how do they rate the Barcaldine Region as a place to live?



| How old are you?     | Average Rating |
|----------------------|----------------|
| Under 18             | 3.60           |
| 18-30                | 3.50           |
| 31-50                | 3.69           |
| 51-65                | 3.56           |
| Over 65              | 3.76           |
| Prefer not to answer | 4.00           |



| Which local community do you live in    | Average Rating |
|---|----------------|
| Alpha                                   | 3.47           |
| Aramac                                  | 3.80           |
| Barcaldine                              | 3.68           |
| Jericho                                 | 4.09           |
| Muttaburra                              | 3.85           |
| I live outside of the Barcaldine Region | 2.50           |

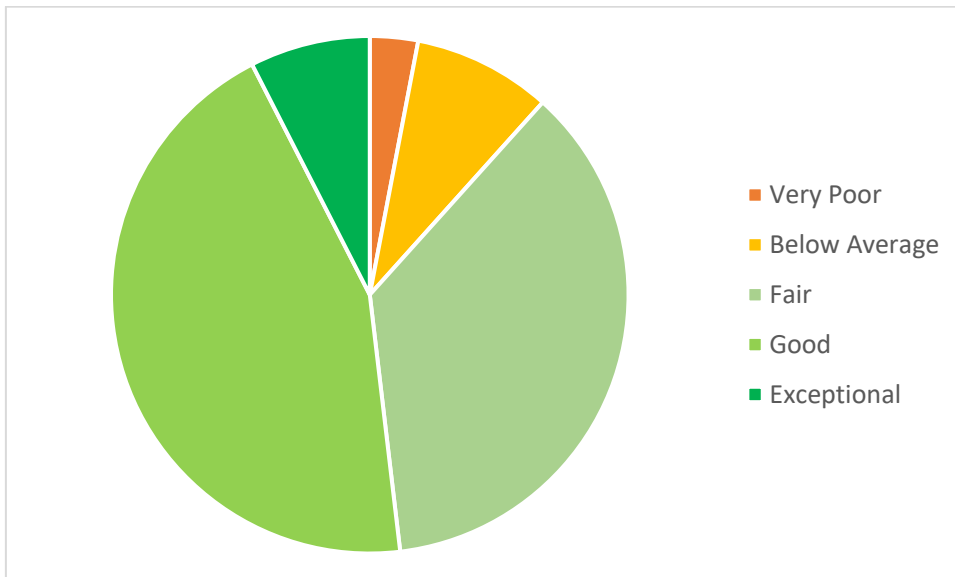
| Which answer best describes your household? | Average Rating |
|---|----------------|
| I live on my own                            | 3.78           |
| A couple                                    | 3.69           |
| Family with Children                        | 3.71           |
| More than two generations                   | 3.81           |
| Share Accommodation                         | 4.00           |
| Prefer not to answer                        | 3.47           |

2.2 A Place to Visit

Average Response  
**3.45/5**

% Positive Responses  
**88%**

| How old are you?     | Average Rating |
|----------------------|----------------|
| Under 18             | 3.50           |
| 18-30                | 3.28           |
| 31-50                | 3.33           |
| 51-65                | 3.46           |
| Over 65              | 3.51           |
| Prefer not to answer | 3.70           |



| Which local community do you live in    | Average Rating |
|---|----------------|
| Alpha                                   | 3.35           |
| Aramac                                  | 3.67           |
| Barcaldine                              | 3.29           |
| Jericho                                 | 3.91           |
| Muttaburra                              | 4.00           |
| I live outside of the Barcaldine Region | 2.50           |

| Which answer best describes your household? | Average Rating |
|---|----------------|
| I live on my own                            | 3.52           |
| A couple                                    | 3.36           |
| Family with Children                        | 3.46           |
| More than two generations                   | 3.50           |
| Share Accommodation                         | 3.50           |
| Prefer not to answer                        | 3.45           |

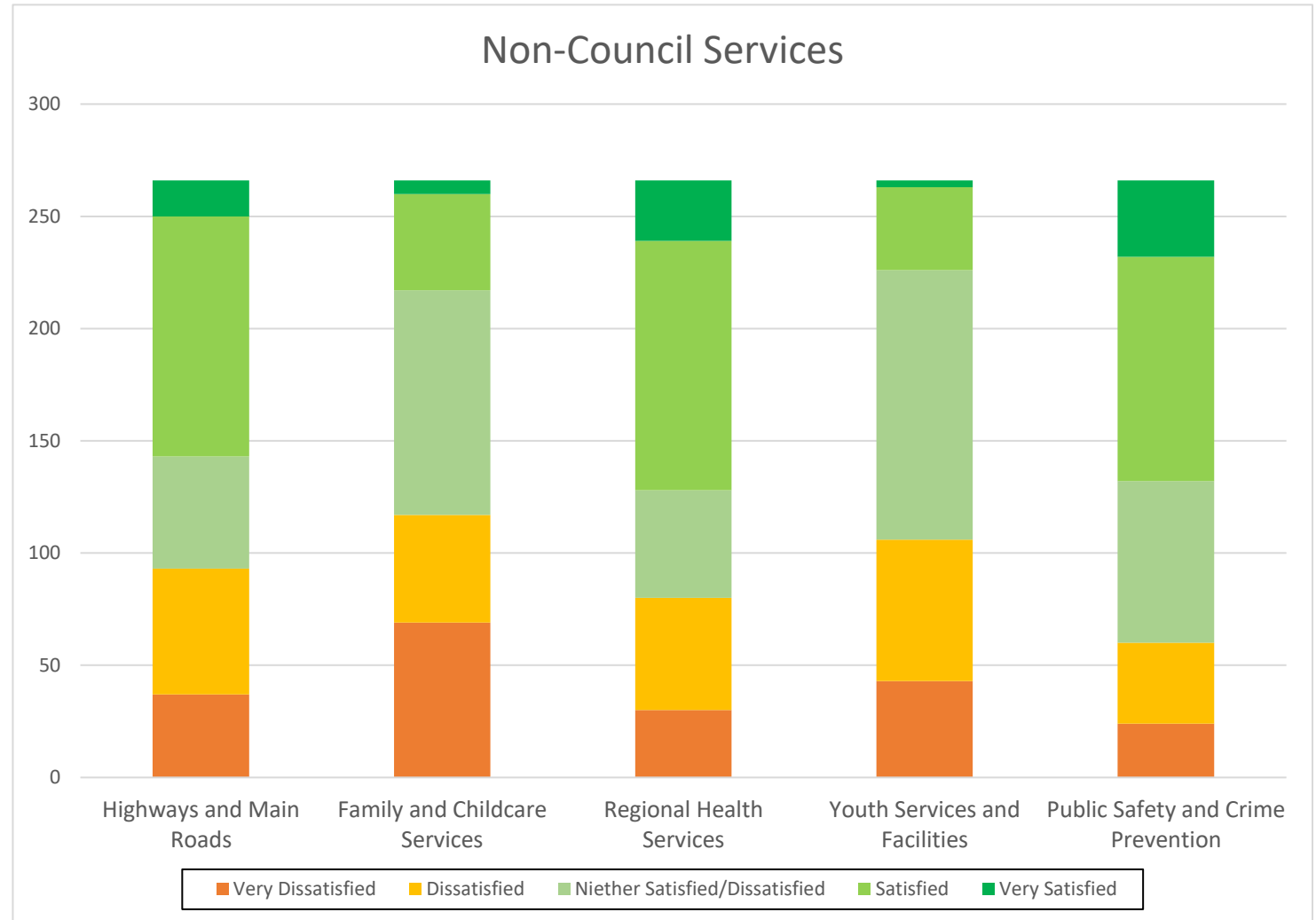
2.3 Government Services

Council Service Delivery  
**3.08/5**

% Positive Responses  
**76%**

Access to Non-Council Services  
**3.18/5**

% Positive Responses  
**78%**





### 3 COUNCIL PRIORITIES

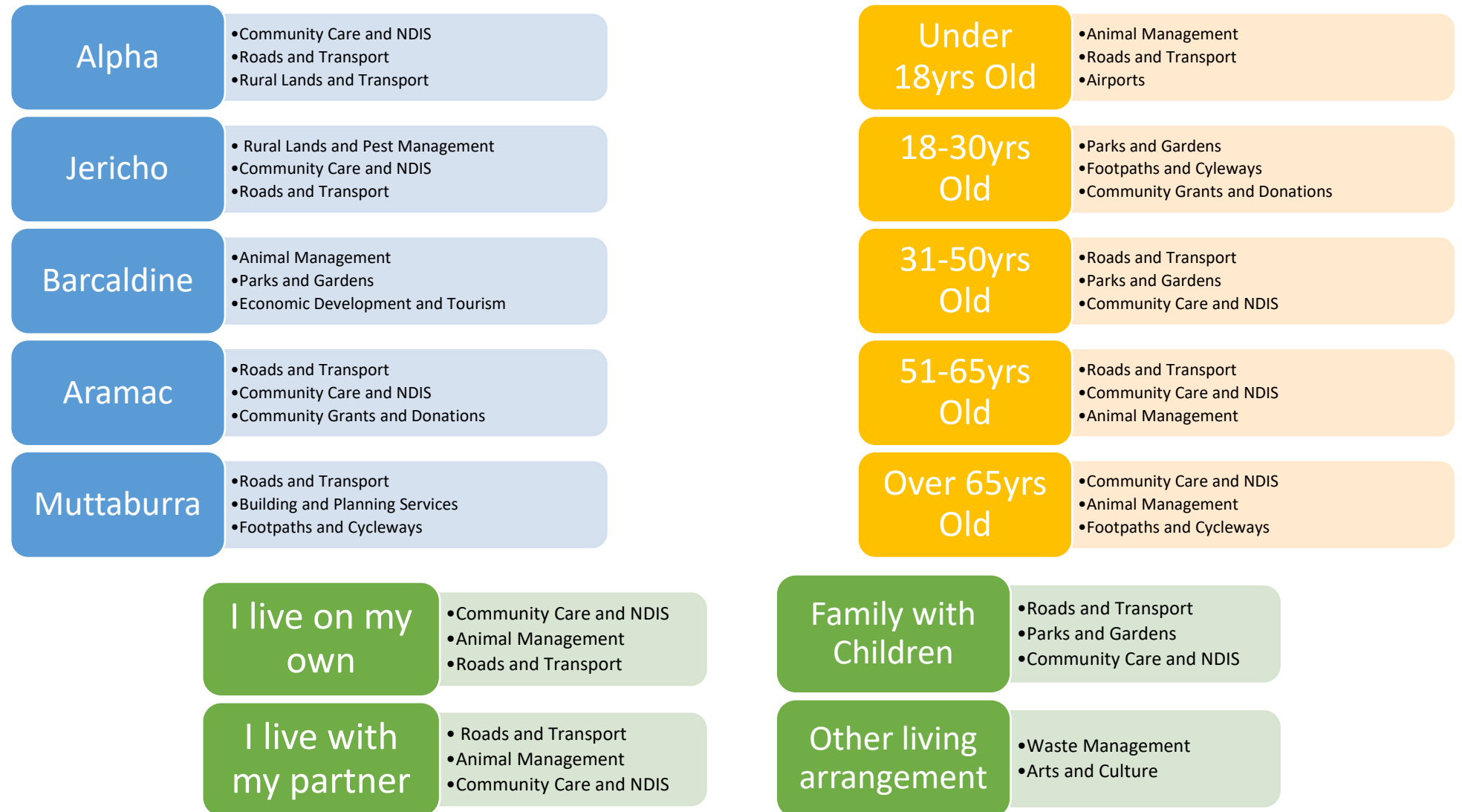
The survey undertaken by Barcaldine Regional Council shows what the community are saying are the services Council should focus on. These services when paired with satisfaction ratings can then start to paint a picture of priorities for Council as set by the members of the community. The matrix below shows the performance rating of the service on the vertical axis. This is the average rating out of five for the service. The horizontal axis shows the level of priority recorded by the survey respondents.



3.1 Overall Service Priorities



3.2 Priorities by Demographic



### 3.3 Priority - Roads and Transport

The highest priority service set by survey respondents is Council's Roads and Transport. This service is Council's biggest asset and plays a key role in connecting communities. This services was listed in the top three priorities across most demographics.

#### Community Identified Actions

**1. Desire for more consistent and higher-quality rural road maintenance**

Community feedback highlighted strong expectations for more frequent and a better standard of maintenance on rural roads. Many respondents expressed that current grading and repair cycles feel insufficient, particularly following wet seasons or periods of high use. There is a clear call for a more reliable approach to rural road upkeep.

**2. Interest in long-term road upgrades to improve safety and access**

Respondents commonly raised the need for strategic upgrades—such as widening narrow sealed sections, sealing priority unsealed roads, and addressing known safety concerns. These comments reflect a community interest in improvements that support safer travel and enhance connectivity across the region.

**3. Expectations of improved town streetscapes, drainage and local amenity**

Many comments focused on the presentation and functionality of town areas. Feedback pointed to the desire for cleaner gutters, improved drainage, better patching of town streets, and general attention to the small details that contribute to a well-maintained and appealing streetscape.

**4. Emerging feedback on transport access and community mobility**

While not as dominant as road-related comments, some respondents raised the importance of transport options—particularly for seniors or residents needing to travel for medical or essential services. This feedback suggests a growing interest in improving access to transport and mobility support across the region.

### 3.4 Priority – Community Care and NDIS

Much like Roads, Community Care and NDIS has been listed across most demographics as a priority. This is a service Council operates largely through funding from State and Commonwealth agencies to provide in home care, support and care plan management for some of the most vulnerable residents in our community.

#### Community Identified Actions

**1. Desire for improved access to aged care and home support services**

A significant number of respondents expressed concerns about the current level of support available to older residents, particularly the ability to remain living independently at home. Feedback highlighted challenges in accessing timely assistance, shortages of support workers, and difficulties for elderly residents in smaller towns such as Alpha. These comments reflect a broader community desire for more consistent, reliable and accessible aged care support across the region.

**2. Calls for strengthened Community Care Service communication**

Many submissions raised concerns about the effectiveness, responsiveness and communication of Community Care Services. Respondents pointed to issues such as limited staff availability, inconsistent communication with clients, and service gaps during illness or staff shortages. This feedback suggests a community expectation for clearer communication, more visible staffing presence, and a more coordinated approach to delivering support.

**3. Desire for expanded community transport and social inclusion programs**

Respondents highlighted the importance of transport options for accessing medical appointments, essential services and community activities—particularly for seniors and residents without private transport. Alongside this, some comments expressed a desire for more social, recreational and wellbeing activities to help older residents stay connected and engaged. Together, this feedback reflects community interest in both improved mobility support and stronger opportunities for social inclusion across the region.

### 3.5 Priority – Animal Management

Animal Management was identified across the region as the lowest level of service satisfaction of all Council services and in Barcaldine was specifically identified by one in three respondents as a focus area.

#### Community Identified Actions

**1. Strong community concern about roaming, aggressive and uncontained animals**

Across all towns, respondents repeatedly raised concerns about roaming dogs—particularly those that are aggressive, intimidating, or not properly contained in yards. Many residents noted that walking around their community, even with a leashed dog, can be difficult due to roaming animals. This feedback reflects a strong desire for better containment of pets, improved safety for pedestrians, and more visible compliance with existing requirements.

**2. A desire for enforcement of local laws and limits on animal numbers**

A recurring theme was the perception that animal-related local laws are not being consistently enforced. Comments highlighted issues such as households keeping large numbers of dogs, unregistered animals, barking disturbances, and animal-related nuisance behaviour. Community sentiment points to a desire for clearer enforcement, greater accountability for owners, and stronger application of existing regulations.

**3. Community interest in a more proactive and resourced animal management approach**

Some respondents expressed frustration that animal management services feel limited or non-existent. Suggestions ranged from more regular patrols to dedicated staff with enough independence and authority to enforce the rules. This reflects a broader expectation for a more proactive, responsive and well-resourced approach to managing animal issues—including dogs, cats, and in some cases livestock and roosters.

### 3.6 Priority – Parks and Gardens

Parks and Gardens was rated as the only service which was categorised to optimise as opposed to prioritise by respondents. The overall rating of the service was between fair to satisfied. However, the service was identified as a focus area for Council, with suggestions of improvements and uplifts in service levels requested by the community. The table below contains the feedback from respondents and the actions suggested by the community. There is a little bit of cross over with Roads and Transport with a number of comments relating to the streetscape of the main streets in each town.

#### Community Identified Actions

**1. Strong desire for improved maintenance and presentation of town streetscapes**

Many respondents highlighted concerns about the general upkeep of gardens, lawns and public spaces—particularly in main streets and high-visibility areas. Comments frequently mentioned dead or dying plants, inconsistent watering, unmaintained garden beds and a loss of the “garden city” character that many people associate with Barcaldine and the region. This reflects a community expectation for more consistent, reliable and high-quality maintenance practices, this was particularly noted in comments from Barcaldine respondents.

**2. Interest in revitalising and beautifying parks, entrances and shared spaces**

A significant number of comments focused on the look and feel of major parks, entry points into towns and key public spaces. Suggestions included more colour in garden beds, increased tree planting, upgraded signage, and use of plants better suited to local conditions. Some respondents also noted pride in well-kept areas, indicating strong community interest in ongoing beautification rather than one-off upgrades.

**3. Need for upgraded, safe and inclusive playgrounds and family spaces**

Feedback highlighted a desire for better play spaces for children, particularly facilities that cater to younger age groups. Some parks were described as outdated, too small, or lacking safety features, shade, seating or toilets. Respondents see parks as important for liveability and community connection, and expressed interest in more attractive, accessible and family-friendly recreation areas.

**4. Community appetite for more reliable maintenance practices**

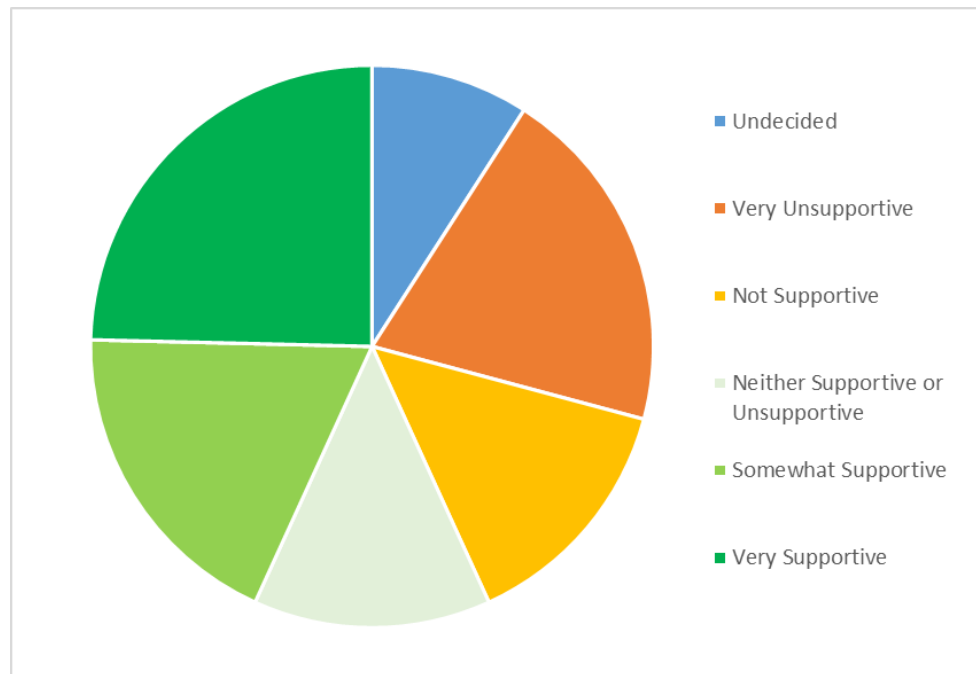
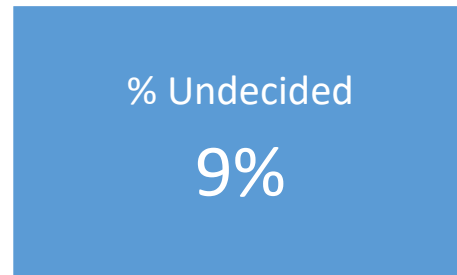
Several comments pointed out issues with inappropriate plant selections, poor planting timing, and irrigation systems running during rain. There was also interest in more sustainable, locally suitable plantings and better checking of sprinkler systems. This suggests a desire for a more planned, consistent and climate-responsive approach to how parks and gardens are established and maintained

**5. Interest in exploring alternative models for maintaining green spaces**

A small but thoughtful cluster of comments raised the idea of involving community groups, volunteers or local contractors where appropriate—particularly in high-profile spaces. This reflects community curiosity about different ways to support parks and gardens in our communities

#### 4 SPECIAL QUESTION

In the community survey this year Council asked for feedback regarding renewal energy in the Barcaldine Region. This section provides insight in to the responses to the question “How supportive are you of renewal energy projects (wind, hydrogen, solar) being a part of a future economic strategy for the Barcaldine Region?”



| How old are you?     | % Unsupportive | % Supportive |
|----------------------|----------------|--------------|
| Under 18             | 10%            | 70%          |
| 18-30                | 28%            | 50%          |
| 31-50                | 41%            | 39%          |
| 51-65                | 36%            | 46%          |
| Over 65              | 29%            | 41%          |
| Prefer not to answer | 33%            | 44%          |

| Which local community do you live in    | % Unsupportive | % Supportive |
|---|----------------|--------------|
| Alpha                                   | 33%            | 43%          |
| Aramac                                  | 64%            | 22%          |
| Barcaldine                              | 22%            | 53%          |
| Jericho                                 | 41%            | 32%          |
| Muttaburra                              | 46%            | 31%          |
| I live outside of the Barcaldine Region | 0%             | 100%         |

| Which answer best describes your household? | % Unsupportive | % Supportive |
|---|----------------|--------------|
| I live on my own                            | 26%            | 48%          |
| A couple                                    | 36%            | 47%          |
| Family with Children                        | 38%            | 44%          |
| More than two generations                   | 50%            | 31%          |
| Share Accommodation                         | 0%             | 50%          |
| Prefer not to answer                        | 26%            | 37%          |

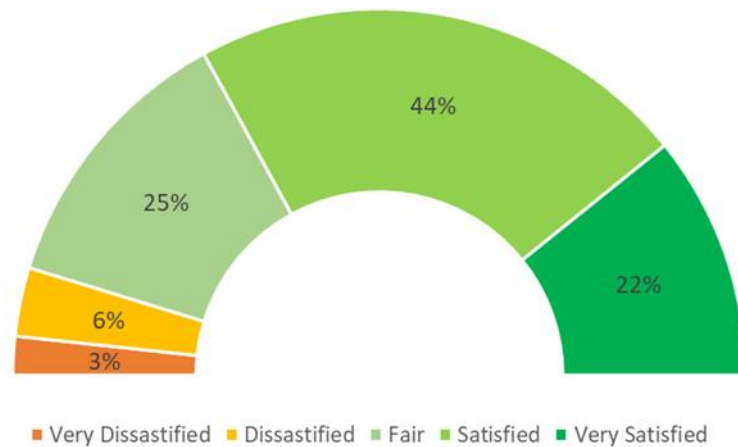


## 5 INDIVIDUAL SERVICE SUMMARIES

In this section each service is examined for its performance and the comments and response by our community.

### 5.1 Airports

Performance summary:



Average Response  
**3.75/5**

% Positive Responses  
**91%**

**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Airport (I work at the airport): (a) the check-in area is a tin shed below standard. The heat generated requires the aircon to run constantly at low temperature so the essential aviation equipment doesn't shut down. Even then the fan on the equipment screams loudly to help keep it below excessive temp. (b) Floor coverings: A former occupant supplied some carpeting on the concrete floor, which is now tattered and could well be a trip/fall risk. Proper floor covering such as vinyl or fake wood panelling would make the experience for travellers more pleasant and be easier for passengers to bring in wheeled luggage for checking in. (c) The check-in area as it currently exists must leave any departing passengers with a poor impression. (d) The signage to and from the airport is very poor as it currently exists. The words in the cut out metal get lost/confused by the variegated background vegetation. In my view the signs need a white panel across the rear so the welcoming signs stand out.*

*Planting trees, upgrading airport facility, there is not much for tourists and no where to eat, the ski park is a great facility but need the cafe to be running.*

**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

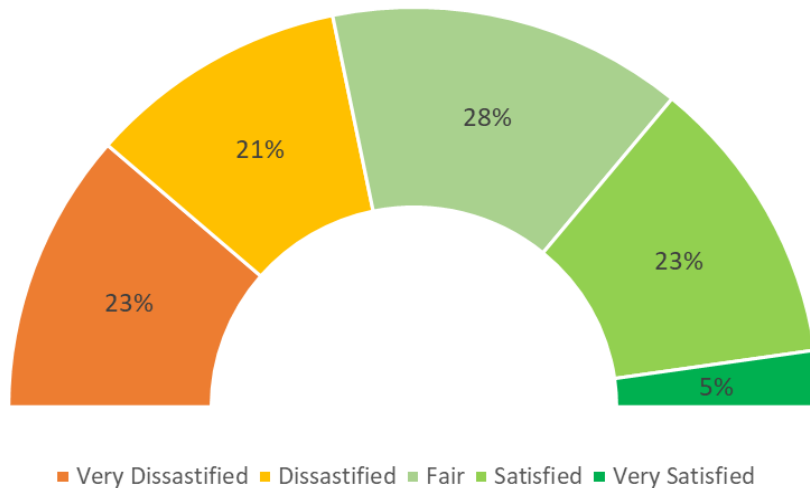
*Nil*

**Question: Do you think there are any activities that Council is overservicing?**

*Nil*

## 5.2 Animal Management

Performance summary:



Average Response  
**2.66/5**

% Positive Responses  
**56%**

**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Reduce the number of straying dogs and cats*

*More needs to be done about the number of dogs straying about town*

*With the constant ongoing concern with the amount of animals each household have and concerns with the wondering dogs*

*Barking and stray dogs. Households having too many dogs.*

*Animal control, WAY too many dogs are out and about causing absolute chaos in town. Hopping fences, attacking other dogs and even people out on what should be a quiet relaxing walk for most. Nothing is being done, the same people get away with it time and time again and do not care how it effects others in town.*

*Better management of stray dogs - ensure they are contained in their yards so they don't harass people who are walking past.*

*Roaming dogs also an issue.*

*At the moment we have no animal management services and it is difficult to walk your leashed dog around town without coming into contact with loose dogs. We need a fifo pest management person. One who is not attached to the community and so can follow the laws and make impartial decisions.*

*Animal control where's council by laws for keeping animal. Blocks keeping lots of dogs ect more than aloud.*

*manage stray dogs in town.*

*Animal - it does not exist. e.g. dogs' roosters in town. 5+ dogs seem to be allowed not registered, not contained, bark all day. Roosters crow all night.*

*Address animal issues - so many barking dogs in town, people with too many pets then on the other hand we have no appropriate paddocks to keep horses.*

*There does not appear to be any management applied to these services. Animal control (roaming dogs) is out of control in Barcaldine.*

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**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Council need to employ a dog patrol officer, who will do the job. Not someone that turns a blind eye and does nothing. My next-door Neighbour has 5 to 6 dogs and the stench from their droppings is unbearable.*

*Ensuring our community is protected from dangerous dogs*

*rewrite bylaws to keep better control of dogs around town, enforce the laws,*

*the whole 3- animal management- council needs to enforce a bit of regulation when it comes to dogs not being registered, wandering and the amount people have. Employ someone to come in and go it each house and deal with the dog situation in each town.*

*Local law enforcement, dogs unlimited number, attacking other people's pets, no reputation's*

*Animal Management - Dogs barking and roaming, day and night. Dogs lunging at fence, raised hackles.*

*Animal Management - Feel safe to walk your dog on a lead, Dog rego included in rates*

*Animal Management - Barking & Wandering dogs need to be managed.*

*Animals- Contain stray animals and manage the number per household, control barking*

*Animal control of dogs and roosters in the town area.*

*NO MORE THAN 2 DOGS MAX. CARE OF THESE DOGS*

*Many roaming dogs*

*Animals need to be controlled.*

*Regulation and containment of dogs and feral animals in town.*

*Animal control - too many yards with more than 2 dogs and not registered and just are put out of sight.*

*Problem with roaming and barking dogs everywhere in town.*

*Enforce by laws - dogs.*

*Impounding of animals not contained in yards;*

*Animals (mainly dogs) need to be kept in own yards/restrained (not roam streets).*

*Manage dangerous and aggressive dogs as well as too many dogs.*

*Animal Management: Roaming dogs have been and issue for a long time and it is the single biggest complaint I hear from visitors.*

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**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Constantly barking dogs are a real problem for many residents. Council has often said in newsletters etc. "By far the highest number of complaints Council receives is complaints about animals". Well... the only way that is going to change is if Council does something about it. Many, many residents are sick to death of dog owners not keeping their animals under control. We have to put up with constant barking because some owners get dogs, then go to work all day and while they're at work sometimes their dogs never shut up at all, or constantly bark every time anything moves in their area, whereas a well trained dog should only bark while playing or if a stranger enters their property. Recently we've seen people who know they have a problem dog get another dog to "keep the original dog quiet". While it might be good in theory, what happens most of the time is the problem dog teaches the new dog the same damn bad habits because there's no owner present to teach them otherwise. Why should other residents who do the right thing and keep their animals under control, and those residents who choose to not have animals have to put up with that?*

*Animal control (particularly dog control) seems non-existent in Barcaldine (not sure about other towns). Wandering, aggressive dogs, barking dogs, and have counted up to seven dogs at some premises. Very high risk for Council that a child will be seriously injured or worse.*

*Animals roam freely sometimes vicious, with some places with several dogs [not working dogs] many causing disturbance to Neighbours.*

**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

*Take steps to shut the damn dogs up around the town and heavily fine those who do not keep their dogs under control.*

*Stop penalising those who are fed up and try to report problem dogs by making them have to jump through all sorts of hoops that in the end result in very little, if anything, of substance being done to try and curb this problem.*

*Want to know where a lot of the problem barking dogs are?*

*Walk around town with a dog on a leash.*

*Dogs need to be managed. Constant barking at night is unacceptable.*

*much better animal control*

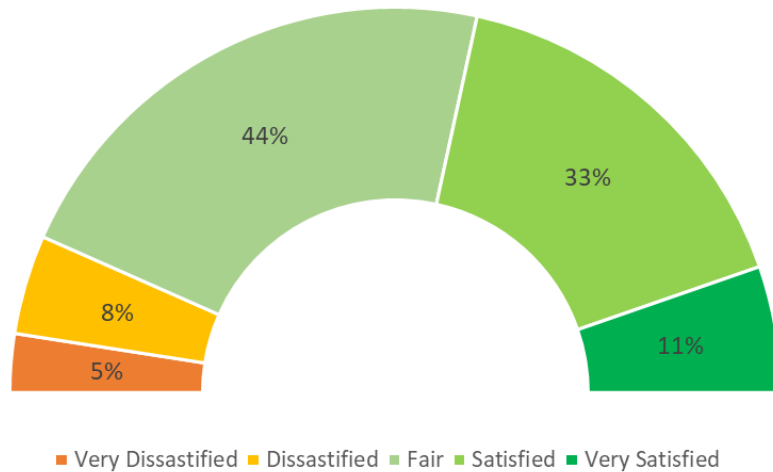
*Enforce the dog laws, the town is a joke.*

**Question: Do you think there are any activities that Council is overservicing?**

*Nil*

### 5.3 Arts Culture and Heritage

Performance summary:



Average Response  
**3.36/5**

% Positive Responses  
**87%**

**Question: With these focus areas in mind, which projects are the most important for each of these services?**

- Funding into children's sport and cultural activities*
- Invest in the liveability and tourism opportunities through promotion of Arts and Culture programs.*
- a dedicated art gallery and focus on cultural activities*
- Giving a grant to Aramac Visitor Centre to expand local heritage works*
- New Museum in Aramac - Located in Gordon Street.*

**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

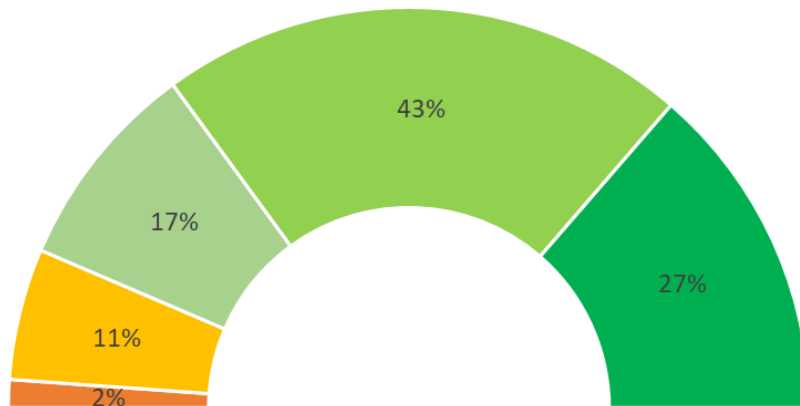
*Give young ones that are not the sporty types a place where they can re-connect with each other with everything you can think of but NO INTERNET.*

**Question: Do you think there are any activities that Council is overservicing?**

*Nil*

**5.4 Bank, Post Offices and Rural Transaction Centres**

Performance summary:



■ Very Dissatisfied ■ Dissatisfied ■ Fair ■ Satisfied ■ Very Satisfied

Average Response  
**3.82/5**

% Positive Responses  
**87%**

**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*keeping banks and rtcs operational  
transaction centers working.  
Banking facilities continuing do support local communities.*

**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

*All Areas Of All Communities Need To Be Addressed. Lack Of Staffing In The Office, And In The Work Crews, Bank Is Always Changing Hours Due To Lack Of Staff. Need Consistency*

**Question: Do you think there are any activities that Council is overservicing?**

*The council is now competing with local business in relation to banking because the post office now offers Bank of QLD banking, I don't see why my rates subsidises a bank that can be accessed through the post office. How much does the bank pay for council to run its business, is it run at a profit or is it costing rate payers dollars.*

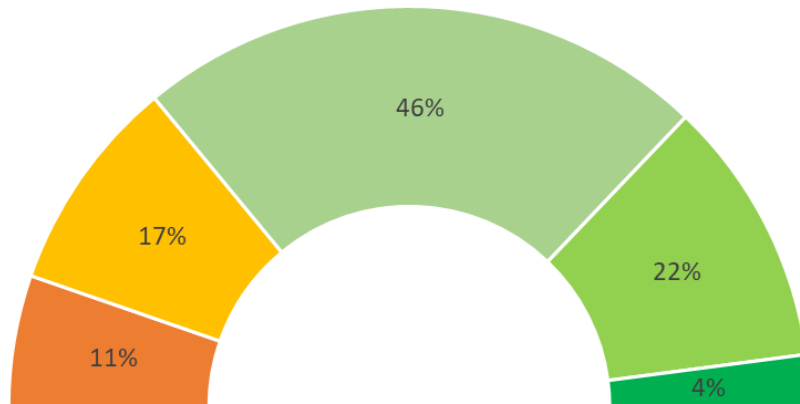
*No, but there are a lot of resources put into services other Councils don't have to provide e.g. banking*

*Banking, post offices now offer Bank of Alf services which means that council is competing with local businesses in the banking sector*

*Banking - if PO can handle.*

## 5.5 Building and Planning Services

Performance summary:



■ Very Dissatisfied ■ Dissatisfied ■ Fair ■ Satisfied ■ Very Satisfied

Average Response

2.91/5

% Positive Responses

72%

**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Planning & Development legislation is not geared toward the size of the marketplace in any town in the Shire. The cost outweighs the viability of any small affordable start-ups. The kind that can value add to shire. Again. The numbers are not in the shire for big ticket developments to be viable. The planning scheme must be better geared to getting any development off the grounds matter how small if the Shire is to survive. Flood prone commercial areas have very strict planning instruments which more or less close the book on any future development in those towns. A solution must be found if the town's are to have any future. There still needs to be a better education around town planning as well.*

*offer incentives to business owners and also waive building fees to encourage development*

*Building industry needs to be able to build houses with out so much red tape. My experience with council, it took 2 years and many thousands of dollars to eventually get council to sign of on my 2 bedroom pre built donga in Muttaborra. One giant head ache . In a housing crisis council should try to make it easier for people to build here .*

*Building permits should be more flexible to increase and improve infrastructure for our town.*

**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

*Not come across appearing to punish people - you're going to punish me for getting retrospective planning approval with an additional fee for a structure I didn't build when \*\*\*\*\* couldn't even value getting council approval for the structures he built on his block?*

*We need to build value to encourage people to do the right thing. Maybe consider it as if we had all pre-existing structures verified for a free or discounted rate by council, this will encourage it to become the new norm and therefore people will continue with verification etc. and safety will be improved.*

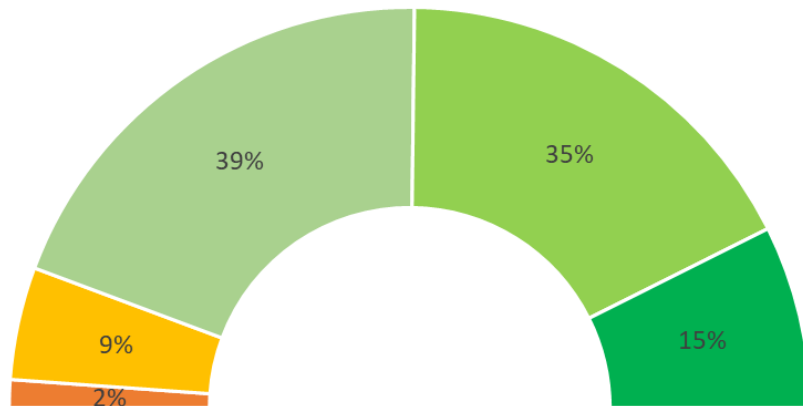
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*It is difficult to balance because part of the value of living here is more autonomy.  
Not selling out to developers, restricting any potential growth of short term accommodation similar to Airbnb that will take away housing opportunities from families looking for homes.*

**Question: Do you think there are any activities that Council is overservicing?** Nil

**5.6 Campgrounds and Caravan Parks**

Performance summary:



■ Very Dissatisfied ■ Dissatisfied ■ Fair ■ Satisfied ■ Very Satisfied

Average Response  
**3.51/5**

% Positive Responses  
**89%**

**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Muttaborra Freedom park needs a toilet block - this is a lovely peaceful area but having to drive down to the swimming pools just to use the bathroom I believe keeps people from using it, showering is fine at the swimming pool but a toilet would benefit locals and tourists*

*The caravan parks need to look more inviting in some of the communities - more trees and greenery*

*Maintain the caravan park areas (e.g. showgrounds, weir).*

*Many visitors camping do not pay, thus lost revenue.*

**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

Nil

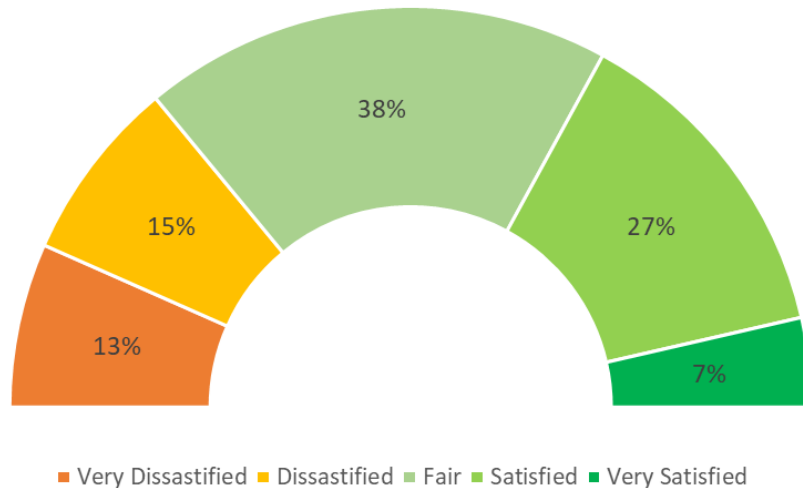
**Question: Do you think there are any activities that Council is overservicing?**

Nil



## 5.7 Community Care and NDIS

Performance summary:



Average Response  
**3.00/5**

% Positive Responses  
**72%**

**Question: With these focus areas in mind, which projects are the most important for each of these services?**

- More staff for ccs and more activates for the Elderly.*
- Better social support services for senior citizens*
- Support Services for the community*
- Elderly residents needing help.*
- More communication with CCS.*
- Community care for the elderly.*
- Community Care - is a disgrace in Alpha.*
- Community care services- Hard at times to get help.*
- Community care (senior services) need to be upgraded.*
- Community care- transport after 12 MD options to be expanded*
- Community Hacc provided*
- Community health care do the elderly.*
- We have a aging population that needs support.*
- Ndis services for young people with disability*
- The elderly people need more assistance.*
- COMMUNITY CARE AND NDIS - MAINTAIN STAFF TO SERVICE OUR AGING POPULATION**

*Bring back how it was pre Covid for Care services in Alpha (when \*\*\*\* held morning for the oldies etc). Community health nurse (like \*\*\*\*\* was who will go around all the oldies).*

*Better NDIS services, with more help for mental health. More housing is needed, and transport service established to take locals to appointments in Longreach.*

*I believe the whole HACC Service needs an overhaul. Needs more people o the ground and helping to keep our older people in their homes longer. The service is appalling.*

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**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Ensuring Community Care Services across the board are run efficiently and appropriately The Aged Care.*

*Community care is lacking in all areas and the whole Alpha side of it has been shambles for the last 2 or 3 years.*

*Barcaldine Regional Council has totally dropped the ball with Home and Community Care. The current level of service is below poor and with the centralisation of management of HACC to Barcaldine the service is sub-standard, communication with clients is poor or non existent.*

*Improvement in capacity for home and community care services for elderly persons to ensure that community members can remain in their homes as long as possible. As without support community members are forced to relocate for additional support services and potentially be forced to reside in supported accommodation located outside of this district. Currently service is deficient due to staff illness.*

*I need a lot of care and am finding it difficult about getting support workers to assist me.*

*Community Care is far below what should be expected in an elderly community. Many people have had to move away from Alpha to receive the care that they should be entitled to receive in Alpha. The whole community care organization is just an embarrassment to the community and a waste of money with the current employees running it and needs to be overhauled with fulltime, efficient, trained and pro-active staff. It is impossible to run the community care effectively with a limited hours/ part time \*\*\*\*\* \*\*\*\* working \*\*\*\*\*, who in hindsight is rarely at work or available to help the elderly. The social events provided for the elderly from the community care is ZERO and a disgrace and severely impacts their health.*

**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

*Treat it's elderly with respect and care.*

*An over all of the staff especially Community Care.*

*Provide a reliable and quality HACC service to our elderly residents.*

*A review into the aged care and services provided by HACC.*

*Priorities of the towns needs before spending money on things the town doesn't need or use that money that could be used on more important things*

*- better healthcare*

*- high care*

*- old people home*

*Community Care for Elderly, Childcare, People come first or there is no community.*

*Look after your elderly those who paid taxes and built this area as there is very little to keep our young people here.*

*Being fair to all the communities in the shire. Fixing the Community Care Service and NDIS. Improve health services - need doctors to frequent the smaller communities more often and also have Specialist visit now and again for those who have difficulty with travel.*

**Question: Do you think there are any activities that Council is overservicing?**

*Housing for low care clients*

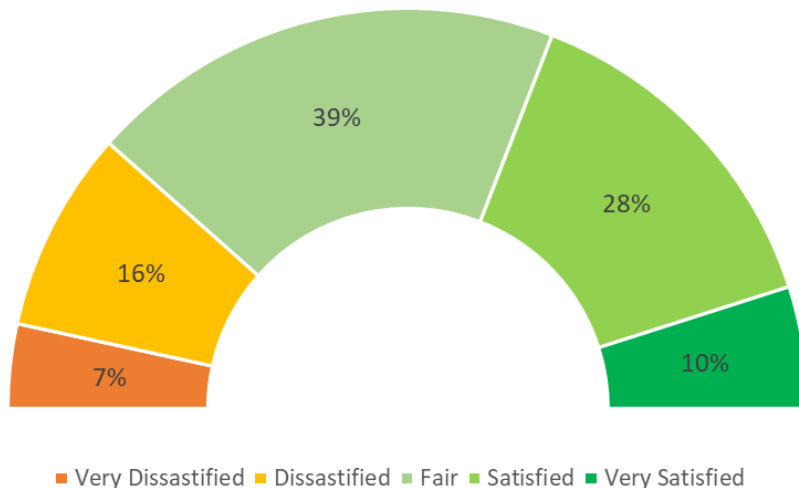
*Two services for meal delivery*

*Why has council started aged care services running in competition to long-standing services (which council in Barcaldine handed over to the M.P.H.S. some years ago prior to amalgamation)?? maybe a transport service (for those who don't drive etc to get to Longreach for medical appointments, procedures and imaging not available here) - would have been more useful than duplicating service.*

*No BUT there are services that council is UNDER SERVICING. The part time Community Care Analyst based in Alpha !!!!! why is there not a full time Community Care Analyst who can be available to help provided the care needed for the elderly and trained staff to assist.*

**5.8 Community Grants and Donations**

Performance summary:



**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Community events funding and facilities*

*community groups need more support and help in applying for grants*

*Community grants and donations. Grants will always be part of our future. The difficulty I find is that writing grants has become a professional business and I appreciate whilst it would be fantastic to have someone in BRC do it ie one person does it all I wonder if this is somewhat of a poisoned chalice. Trying to keep up with the amount of grants and departments that are available is a mammoth task and I wonder if the opportunity is to seek out partnerships with specialist writers ie if council is seeking a tourism grant it engages a specialist tourism grant writer, if council is seeking an infrastructure grant it engages a specialist infrastructure grant writer etc. I don't feel that grant writing is going to become any simpler anytime soon and unfortunately more and more local clubs and business are seeking out professional help to get by.*

*treat all clubs the same for help not just the ones linked to council own facilities*

*Regarding donations and grants, maybe rather than money sitting there doing nothing, ask the community what they would like to do with the money. I can*

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Average Response

3.18/5

% Positive Responses

77%

*guarantee there would be a number of great ideas and it is involving the community.*

*Grants and tourism go hand in hand and will help our community to thrive.*

*To keep these services going and getting grants to assist in tourism*

*Planning and Grants- Council needs to employ a grant writer to ensure Council is winning large buckets of funding. This person than can help local community groups.*

*2...Community events are pretty much non existent.*

*Grants and donations keep coming and keep gardens beautiful, Focus on this.*

*Ensuring community grants and donations are spread evenly around every town within BRC, not just Barcaldine. Awarding community groups in Muttaborra, Aramac, Jericho & Alpha with grants or donations to a substantial amount would greatly benefit these communities to run successful events without the added frustration of not having big enough support from council. Council needs to understand that Barcaldine is not the only town within Barcaldine Regional Council, and the other little towns deserve some recognition with large donations towards events as well.*

*Distributing grants and donations fairly and equally across community events instead of giving Barcaldine events more money than other towns.*

**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

*All community events need to have the same amount of donation monies to make this fair.*

*Talk to Blackall- Tambo council and how they got a fully funded council position that is now delivering community project eg sporting activities for kids.*

*Give more grants to local heritage funding*

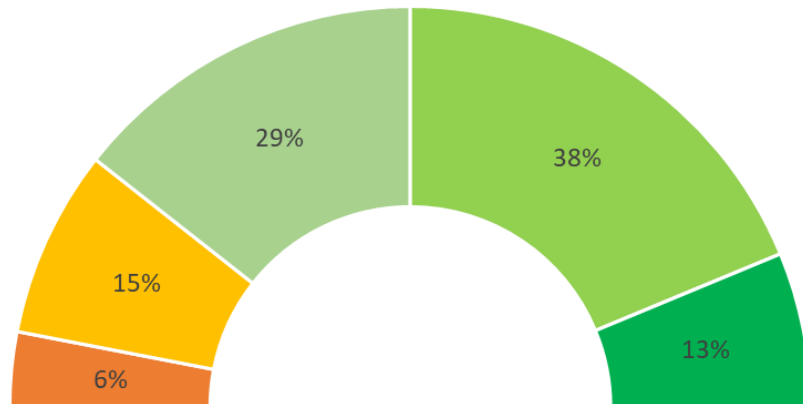
*Bring new business and economic growth, supporting all our local clubs (not just Football & Racing), Support for the arts, More shaded areas especially footpaths where you walk, recycling projects to pick out a few*

**Question: Do you think there are any activities that Council is overservicing?**

*Barcaldine - events especially, council donations are sadly lacking for all other towns in the shire.*

## 5.9 Community Halls and Function Centres

Performance summary:



Very Dissatisfied Dissatisfied Fair Satisfied Very Satisfied

Average Response

3.35/5

% Positive Responses

79%

**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*keep the community venues clean and tidy...not just clean when being used...*

*Community Halls require urgent updating to bring them up to date with requirements when hosting events in them. Ie updated kitchen facilities, lighting and flooring etc*

*- New stage and hall*

*Staffing to be able to carry out the services. Our facilities are old and it feel like the shire is reactive not proactive.*

*Community Halls - the shore hall air conditioning is broken and council have been told and refuse to do anything about it, such a shame as watching the Catholic school production was horrible as it was so hot!*

*Building maintenance*

*maintenance on all halls/shire chambers building*

*Tourism plays a huge part to small communities and upgrading the council facilities can only benefit the community to encourage more to come.*

*- Building maintenance*

*Maintenance on buildings*

*And always improve, look after and renew our halls.*

*Update Alpha Town Hall- especially floors*

*- Better maintenance of footpaths (especially school pathways)*

**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

*Community halls and function centers maintained and cleaned properly.*

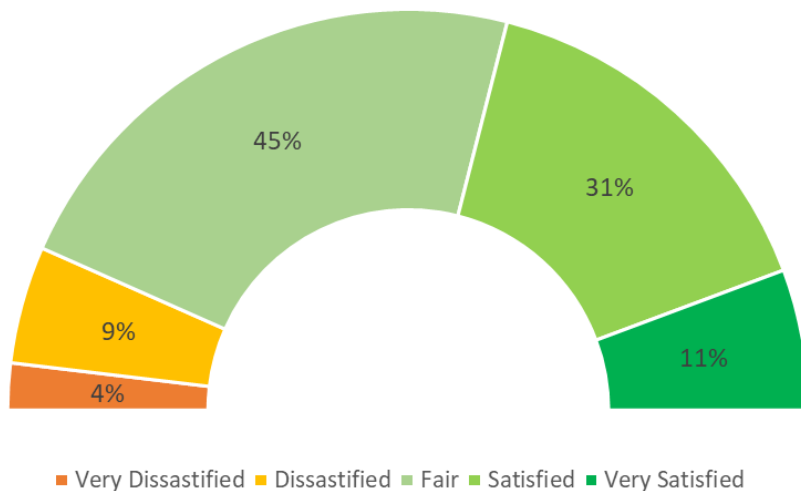
*We need better playground equipment for young children, new footpaths, more function centres for events.*

Question: Do you think there are any activities that Council is overservicing?

Nil

### 5.10 Disaster Management

Performance summary:



Question: With these focus areas in mind, which projects are the most important for each of these services?

*Fire mitigation.*

*Additionally, Council start to actively participate in producer fire brigades and maintenance of boundary fences with rural rate payers.*

*Social media keeping details about flooding and roads closed and events up to date.*

Question: In your view, what needs to happen for the community to think this term of Council has been a success?:

Nil

Average Response

3.36/5

% Positive Responses

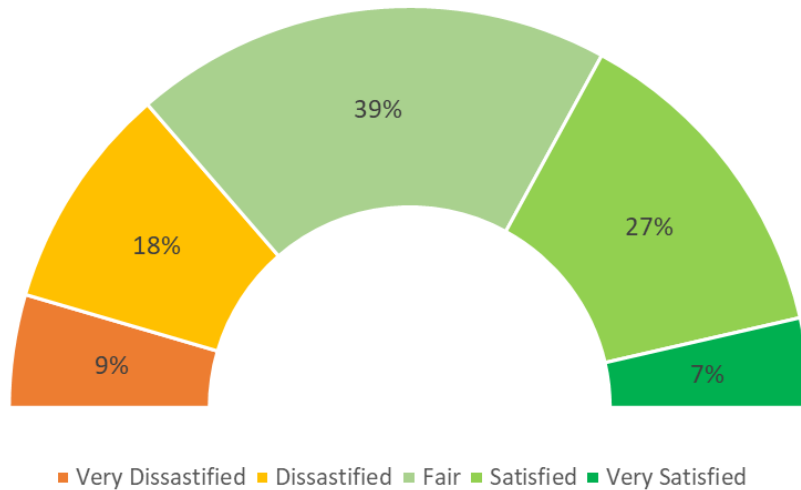
87%

Question: Do you think there are any activities that Council is overservicing?

Nil

### 5.11 Economic Development and Tourism

Performance summary:



Average Response  
**3.05/5**

% Positive Responses  
**73%**

**Question: With these focus areas in mind, which projects are the most important for each of these services?**

- Need to focus on encouraging tourists to town and for them to stay longer.*
- Offer incentives to businesses to open in BRC, nowhere to eat in Barcy*
- More Places like this where people(tourists) can pull up for a bit. Maybe they'll stay a night or two if it looks more inviting.*
- Tourism advertising needs to be ramped up so we get more Tourists, the organisations and community groups work really hard to keep this up.*
- Maintain services in town to encourage business investment & employment opportunities.*
- The empty houses around town, many of them belonging to council. Council needs to do more to attract younger families to the town.*
- encourage business to open in town,*
- Main streets in the smaller towns (Muttaborra) need to have some seating with shade - Would benefit tourism season and also so locals can sit and catch up comfortably*
- Tourism is not enticed, encouraged nor promoted in our region.*
- 4. More Backpackers at the pubs*
- Support business - Artesian Hotel*
- Tourism initiatives to give more money to the town.*
- Economic development and tourism*

*Economic development & tourism - I do believe we are well & truly on the right track with development & tourism - it's an area for growth that I think always needs to be front & centre in all project considerations.*

*Council to focus on what it is here to do - we need to focus and get the basic things right before thinking or expecting Council to take on other activities like events or tourism. Get town foundations right like clean refuse station, STOP the fires (work with police to stop this one way or another), get the main street landscaping done so town looks well kept and inviting.*

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**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Economic development initiatives are a priority. Council is not responsible for creating new businesses, but can provide lots of incentives, support and stimulators. Shouldn't only rely on RAPAD and BREZ initiative. Would like to see economic development projects as a key responsibility of Council - not only tourism but supporting all industries.*

*Economic Development and Tourism. Quite simply the survival of all small towns is dependent on this.*

*Work with TAFEs, universities, and training providers to ensure locals have skills that match industry needs. Advocate for and invest in better transport links and high-speed internet access.*

*Economic Development & Tourism. Incentives to encourage new businesses to the region. Promoting tourism with fresh up to date information of the region.*

*Economic development and tourism, for growth to our town. Jericho, Alpha and Aramaic have declined so much there is no coming back. Focus on Barcaldine. As much as these towns may disagree, let's be real.*

*Take more responsibility for real economic development, as opposed to securing grants for large infrastructure projects which require significant budgets to maintain and service them. More accountability for the financial performance of buildings and infrastructure developed and owned by Council. Building capacity for tapping into the tourism sector.*

*Regional tourism developments we need a business plan here.*

*Less public service jobs more private sector jobs in our towns nothing wrong with our public servant but we need more people who work in the private sector.*

*Planting trees, upgrading airport facility, there is not much for tourists and no where to eat, the ski park is a great facility but need the cafe to be running.*

*Economic Development and Tourism - The main draw card the Tree of Knowledge needs more attention, glass needs cleaning more often, ashes canaster needs highlighting more. I presented to previous council that the glass area be fenced in a fashion to keep bikes off and allow personal foot traffic to file through.*

*Sound economic structure*

*Help support local business houses to survive and thrive. Seek Government houses to be built in Alpha.*

*Work with local Tourism organisations to enhance Alpha eg. Better/sings coming to Alpha from all sides, communicate on a regular basis.*

*Revitalise main street. Incentives for new businesses opening.*

*My other priorities would be for a better playground, potentially a tourist themed indoor playground at the heritage Centre. A heated swimming pool at our local pool to have swimming all year round. Pathway from town to the ski park for cyclists and walkers/runners.*

*Economic Development and Tourism. Consider appointing a dedicated Grants Officer to ensure that quality submissions are lodged for every available and relevant grant. There is no easier money than grant money. A Grants Officer should earn many times his or her salary package each year.*



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**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Support and encourage local business and welcome any support new adventures.*

*Regarding economic development and tourism, this is a difficult one, I of all people should know ;) That being said I am not across what tourism activities or projects BRC is working on currently or how this is progressing. I do feel though that communities like ours can receive significant economic opportunities by being able to deliver projects and solve problems that no one else can. Barcy Red, which I think has enormous potential cannot be done in Noosa or Rockhampton or Townsville, but it can be done here. The "CUBS" or cashed up bogans/tradies are a group who have money to spend but limited places to spend it on the coast. Examples like the Hatfield McCoy trails in the USA, where you can not only ride dirt bikes but also ATV's and side by sides, has brought thousands of people into rural parts of Alabama as they simply cannot undertake this activity in more populated centres (<https://trailsheaven.com/>) I feel we have the same opportunity to target those people who love adventure. Lets become "outback Queenstown" by solving a problem for those who have invested in adventure yet cannot undertake it in their backyard. I think its an "all" conversation not an "or" conversation especially when we have such large areas to use ie the common could easily host barcy red and adventure trail runners and mountain bikers etc etc, maybe not all on the same weekend but certainly we have a model that we can add to so all benefit. Better still these models can easily be applied to other communities ie barcy red can easily branch out and become barcy red and aramac/jericho/muttaborra red as they to have ample space around their townships thus maximising the return of the model and the region.*

*Promoting and leading the RAPAD Powergrid project as an economic and environmental win for the BRC area to build a legacy that will ensure ongoing development in our region;*

*long term plan for council roads maintenance and improvement; telecommunications has become a safety issue for rural landholders especially during fire season given service has evaporated in some spots on property over the last 10 years - council should petition federal government on long term solutions to this and work with developers on the RAPAD Powergrid in understanding the benefits of HVDC transmission may bring for this issue; support town communities with business networking events so that they can promote and support each other - like the work a chamber of commerce would do, for example, business after dark social gatherings once a quarter held at different businesses and promote these events through social media: win for businesses and hopefully encourages more people to support local and keep our communities thriving not just surviving.*

*Making the region attractive to tourists - including a way for hospitality businesses to have consistent opening hours.*

*Apply for all and any grants to help those currently living in Barcaldine along with encouraging others to visit or see Barcaldine as possible place to live.*

*Growth for all communities - new infrastructure for locals and tourist to visit/use. All year round infrastructure encourage more people to move and live in our communities while encouraging visits to the communities. New businesses are developed and existing businesses have economic benefit from the increase in visits potentially meaning that they can employ more staff. While Council cannot be responsible for everything, they can encourage development of business by making the communities liveable.*

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**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

*a more vibrant business community, increased economic initiatives, Involved interaction with community members renewable energy Develop and support more local trades. Keep town going in off season. Clear master plans for communities which can be used to guide planning for capital works to improve towns for residents and tourists. Act on complaints from locals. Remove old signs advertising facilities that the town doesn't have, misleading tourists. Stores/shops are also very limited in Barcaldine majority are closed until April which makes it incredibly hard for locals to support. Growth in town For goodness sake, please concentrate on the locals who live in the area and tone down all the things to 'bring tourists into the area'. Action to improve our town and not just about tourist.*

- *New infrastructure development.*
- *Steady or increase in population and increase in business take up or economic development.*

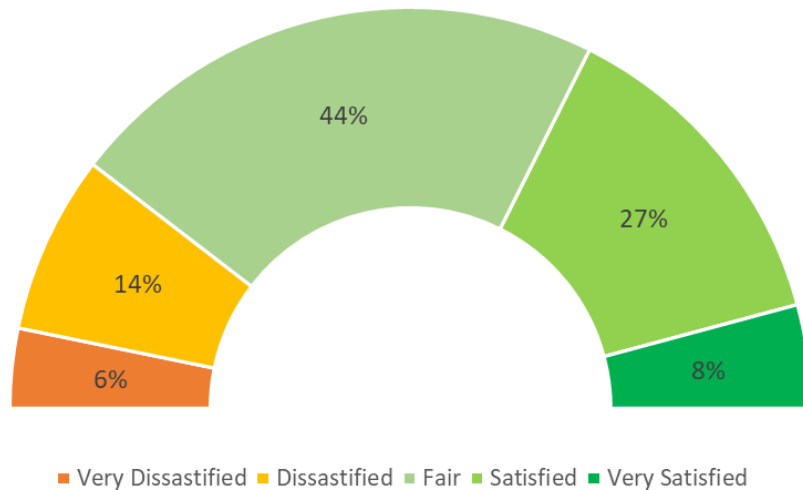
*Bring new business and economic growth, supporting all our local clubs (not just Football & Racing), Support for the arts, More shaded areas especially footpaths where you walk, recycling projects to pick out a few Do something, 1 year in and nothing, town dying, senior staff most non locals, paid big money, none of it staying in town, lots of money on tourist season, nothing for locals living here all year round. Support from council to re-open a bakery & butchers. Give collaborate Support. Empower and support community to initiate and manage activities that attract or create cash flow into our towns, share and create a shared vision of our towns, look at empty blocks around our towns and how we can support these to have houses built to attract working families, think outside the square to fix and progress things. Main street needs a lot of attention. No longer Appealing to visitors. A healthy business and tourism sector. More parking for cars and caravans around T.O.K*

**Question: Do you think there are any activities that Council is overservicing?**

|   |                                   |  |
|---|-----------------------------------|--|
| <i>Tourism</i>  | <i>Renewable energy products.</i> | <i>The tourism and spend money thing is a bit odd. I haven't seen any business open in Jericho to spend \$20 at. The cost vs reward is pretty high and I think it closes just as tourist season ramps up?</i>  |
| <i>Tourism</i>  | <i>Tourism</i>                    |  |
| <i>Promoting grey nomad tourism - they pass through town making use of free services, spend all their money at IGA .... would be great to see promotion of BRC area as a family friendly town, with facilities and options for all ages, or even school groups that now stay in Longreach having a day in Barcaldine that could be coordinated by council</i> |                                   | <i>Yes- putting efforts and money into renewable energy when it isn't needed out here while under servicing all others areas when it comes to the communities and not listening and acting on what is needed in communities. Renewable energy sources are a load of crap</i> |

## 5.12 Environmental Management and Conservation

Performance summary:



Question: Do you think there are any activities that Council is overservicing?

Nil

Question: With these focus areas in mind, which projects are the most important for each of these services?

*Community knows nothing about our natural environment. Let's take them there with a botanist and a native fauna expert.*

*You have not mentioned environmental management and conservation in the above list.*

Question: In your view, what needs to happen for the community to think this term of Council has been a success?:

Nil

Average Response

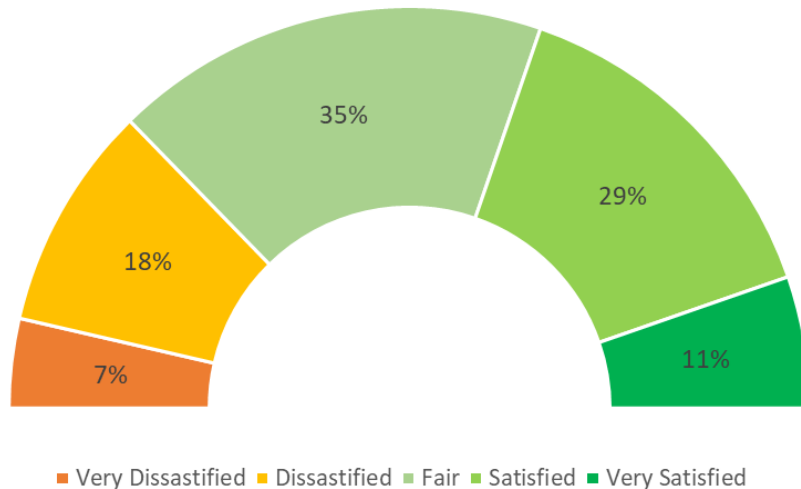
3.16/5

% Positive Responses

79%

### 5.13 Events Management

Performance summary:



**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Seems like a lot of events come to other towns around us and even though they need to come through Barcaldine why aren't they stopping and doing their events here as well?*

*Event Management - let's get some community spirit back*

*Event management. Big events can generate big revenue for the local community. Provide appropriate support to help community events grow as big as possible.*

*Council needs more involvement in running community functions i.e. Christmas Fetes.*

*Events for not just the tourists but locals!*

*-Event promotion*

**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

*Provide support to local functions and events.*

Average Response  
**3.17/5**

% Positive Responses  
**75%**

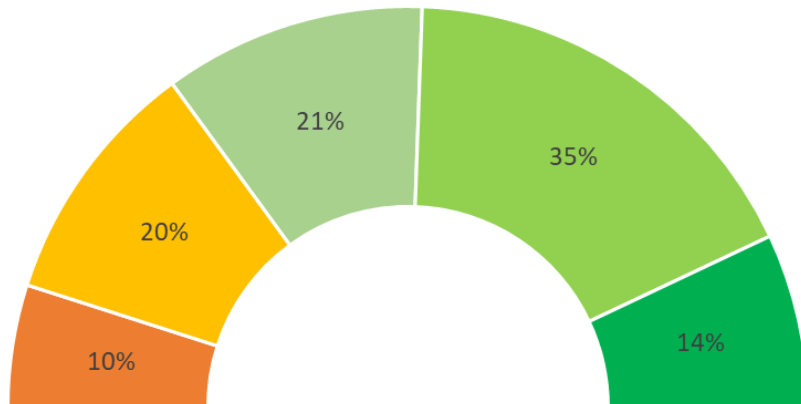
**Question: Do you think there are any activities that Council is overservicing?**

*Regional events.*

*Races, events at barcaldine water Park.*

### 5.14 Footpaths and Cycleways

Performance summary:



■ Very Dissatisfied ■ Dissatisfied ■ Fair ■ Satisfied ■ Very Satisfied

Average Response  
**3.23/5**

% Positive Responses  
**70%**

**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Main Street footpaths uneven and trip hazards.*

*Footpaths around town are free from garden hoses*

*updating footpaths in main street so they're not so unlevel*

*Fixing damaged foot paths.*

*Footpaths, parks and gardens need constant attention, not hit and miss, to bring them up to scratch. Doesn't seem to be enough outdoor workers and we are very overpopulated in the office department.*

*the footpaths particularly in Muttaborra look half-finished and barren, in particular where the footpaths were widened in Edkins and Sword Sts. They just look plain awful. They looked better before they were touched. I know a number of requests have been put into Council to do something with them, but nothing has happened. It's very disappointing.*

*Improved master planning for footpaths, recreation facilities and community spaces to allow for forward planning around available funding grants. Allows staged approach to a consistent vision.*

*Foot paths not maintained [we have some very good paths where grass grows onto path making trip hazard, trees and vines protruding onto paths, mowers that deposit large amounts of debris onto paths. and water hoses across paths making trip hazard. When we do get rain many areas are waterlogged for days, making this a health risk as vegetation rots making a stench.*

*footpaths are difficult with prams, wheelchair ect.*

*Decent foot paths for EVERY street.*

*Footpaths and cycleways. Test walk or test ride the paths to identify improvements E.G. surface quality, do they connect to a destination or another path or do they just stop.*

*Footpaths need to be made safe.*

*Footpaths and better cleaner parks that cater to all ages.*

*Footpaths. Answer for Barcaldine. Plant more footpath trees to confirm Barcaldine as the Garden City of the West. Trees reduce the summer temperatures. Trees provide shade. They help to retain residents and attract new residents. There are at least 22 benefits of trees (says Google). Once*

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*established, most trees look after themselves. It is noted the Longreach has budgeted \$50,000 for tree planting.*

*My other priorities would be for a better playground, potentially a tourist themed indoor playground at the heritage Centre. A heated swimming pool at our local pool to have swimming all year round. Pathway from town to the ski park for cyclists and walkers/runners.*

*Some streets still lack footpaths which are essential for our children riding safely to school.*

*Repair and provide safe paths and nature strips - some are horrendous.*

*• Footpaths seem to have stopped being poured around town. While the footpath network in Barcaldine is pretty good there is more paths that could be put in place especially with the increase in motorised mobility scooters. As an aging population we need to ensure that people can get around town safely and not be on the roads.*

*Footpaths and Cycleways- need kerb and channel - dust off roads into homes, water lays in entrances ways and footpaths. Burrs and goat heads running footpaths.*

*Footpaths. If it has yellow paint marked as hazard, fix it.*

*foot paths are in a terrible state, hard and unlevel and in some cases unsightly.*

*Footpaths and Cycleways - car/trucks on them, Holes on dirt ones, plenty of dangers to trip on.*

*- more footpaths*

*Footpaths -kept free of trees, Footpaths - way they end over gutters*

*Footpaths and cycle ways- ensure pathways for wheel chairs and scooters. more footpaths around town*

*Need more footpaths.*

*Fix up the footpaths, so many trip hazards.*

*Footpaths, so the children are able to go from school to home without being on the road*

*Decent footpaths in the main street*

**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

*Bring new business and economic growth, supporting all our local clubs (not just Football & Racing), Support for the arts, More shaded areas especially footpaths where you walk, recycling projects to pick out a few*

*Footpaths to be fixed for older people.*

*More paths for children to ride on.*

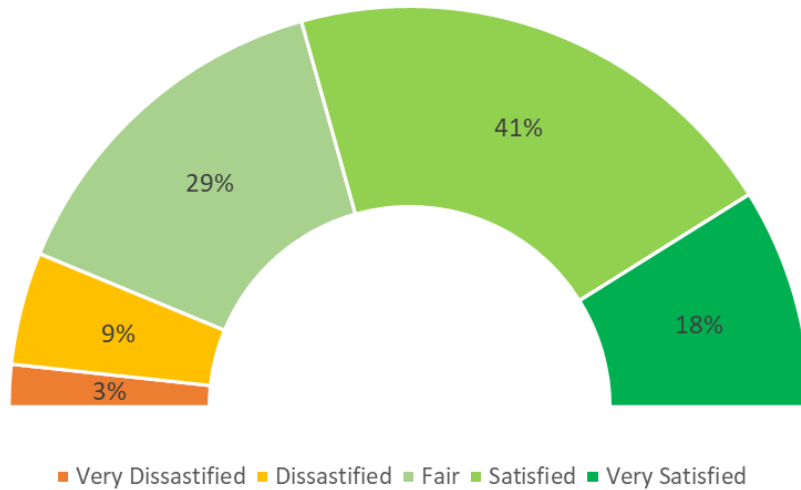
*We need better playground equipment for young children, new footpaths, more function centres for events.*

**Question: Do you think there are any activities that Council is overservicing?**

*Nil*

### 5.15 Funerals and Cemeteries

Performance summary:



**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Cemetery is a disgrace - needs more attention in newer section.*

*Apply for grants to restore old part of cemetery. Exclusion fence to keep roos out - the damage from them is terrible.*

*I just think these services are key to people (the old rates, rubbish and roads slogan). Roads impact all residents and visitors; good waste management is needed for health, and people need good professional, caring and helpful support during the confusion and tumultuous time when a loved one has died.*

*1. Cemeteries need to be cleaned up - sunken graves in lawn cemetery, unkempt in monument.*

*Funerals and Cemeteries - more regular car, poisoning and moving, less breakage of ornaments, more care to graves sinking lawns in cemetery.*

*Cemeteries - Better care of graves item broke on graves*

*Need a decent fence around Jericho Cemetery*

*cemetery needs a lot more attention - very unkept*

Average Response

3.61/5

% Positive Responses

88%

**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

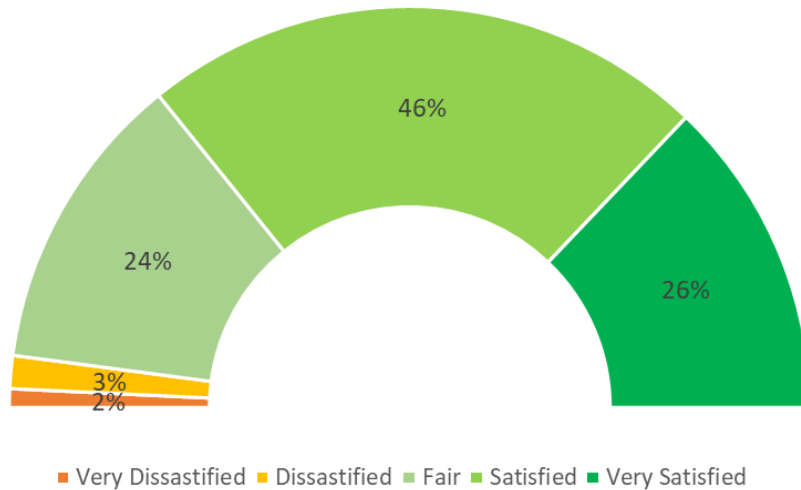
*Nil*

**Question: Do you think there are any activities that Council is overservicing?**

*Nil*

### 5.16 Library Services

Performance summary:



**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*The library holds a lovely session for young children but the space is too cramped that many young mum's feel that they cannot attend due to overcrowding.*

*Bigger library building in Barcaldine,  
Expand on the existing library.*

*When the weather is hot (as it most often is) the only outing we have is the library (which needs to be made bigger) or IGA! \*\*\* does a wonderful job at the library but we are so cramped. It's such a treat to have the kids all be able to play inside and chat as parents, but there is so many of us that we are running out of room!*

*Wonderful first five activities at the library, playgroup at the Schools. Need a larger library sometimes there are 8 families at rhyme time. \*\*\* does a wonderful job but needs a bigger space.*

Average Response  
**3.92/5**

% Positive Responses  
**96%**

**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

*Nil*

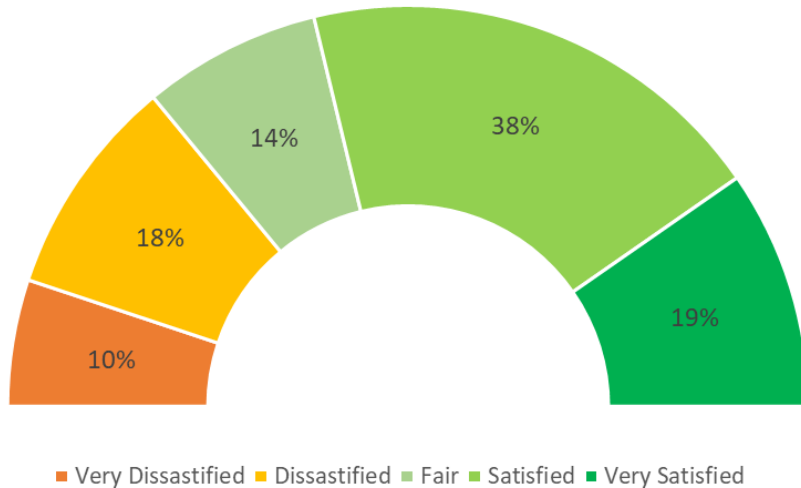
**Question: Do you think there are any activities that Council is overservicing?**

*libraries*



### 5.17 Parks and Gardens

Performance summary:



Average Response  
**3.39/5**

% Positive Responses  
**72%**

**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*With these focus areas in mind, which projects are the most important for each of these services?*

*Clean up the towns and make the town spaces clean and tidy, some colour would be nice in the garden beds.*

*Main Street beautification. Entry's into town improved also. More tree plantings and special entry signs. The park across from IGA is lovely and cool with the grass.*

*Parks and gardens are continually left to either die or unmaintained, work and money is injected to improving them and then they are never maintained again, creating a cycle.*

*Maintenance of parks and gardens,*

*the park is so old and needs upgrading perhaps some exercise equipment for parents to use while kids play as there is no gym facilities,*

*Improve the parks and Main Streets, more colour, better attention the gardens beds and lawn mowing,*

*The HACC service needs to improve along with improving the road network, and maintenance of the Parks and Gardens.*

*Oak Street gardens. Good visiting entertainment.*

*Parks and Gardens - Chandler Park not maintained well enough. Main Street - gardens not maintained well enough.*

*The gardens in towns are bare where plants have died and not replaced, this is sad to see. Barcaldine is the garden city of the west and has more bare bed and concrete than plants in some places. The garden beds in Aramac (including the Park) need to be replenished with plants that have died also. sprinkler systems in parks and gardens should be shut off in rain/storms water waste.*

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**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Parks and Gardens - the town needs a massive overhaul*

*Watering of gardens and shrubs not monitored very well.*

*Showcase our towns,*

*Main Street gardens are ordinary.*

*The current state of the parks and gardens especially in Barcaldine is very disappointing. Generations of council gardeners and volunteers have put in a great effort and in the last two years it has all been allowed to die and become untidy.*

*Make more use of our parks*

*We need water bubblers/fountains for both humans and pets on walking tracks and/or parks.*

*Footpaths, parks and gardens need constant attention, not hit and miss, to bring them up to scratch. Doesn't seem to be enough outdoor workers and we are very overpopulated in the office department.*

*Parks and gardens - the Main Street in Barcaldine could benefit from planting appropriate natives to beautify the centre gardens. Planting in summer and not covering plants and setting up consistent watering has meant the gardens have died and look scrappy.*

*Improve the gardens throughout the town.*

*While we're going, the shire hall greens are absolutely shocking and un-loved! Went to a kids party and it was a disgrace 2 weeks ago. The park was full of leaf litter. Where's the beautiful full gardens we used to have years ago?*

*Parks and Gardens- the town looks a disgrace and needs to be maintained.*

*Grants and donations keep coming and keep gardens beautiful, Focus on this.*

*The gardens are a disgrace. Planning, consultation, timing of planting never considered. Common sense has gone out the window*

*More accessible playgrounds for our young children! There is a massive boom in young families in town and the playground / park facilities only cater to children school age and above. What about the toddlers who can't access most of the playground because they are so little? Keep families in town and provide environment for our little ones to play safely and parents to spend time together.*

*Stop planting gardens with plants that don't grow out here and wasting resources, it's an eyesore.*

*Maintain gardens.*

*The parks and gardens are looking pretty good around Barcaldine but there are also times where plants are dying. The sprinkler systems should be checked regularly. The frangipanis in Bryan Park are looking really good.*

*park to be accessible for all ages, more inclusive for young children and clean.*

*Parks need to be completely fenced and have more facilities for 0-5 age groups - park in the Main Street is an embarrassment.*

*Regarding parks and gardens this is a real liveability issue. Attraction and retention is as you know difficult for communities on the coast and even more so for rural and remote regions. An essential part of this is to be able to demonstrate being a nice place to live and this is reflected in a towns main street. Unfortunately Barcys main street is the worst I have seen it since I came in the late 90's. The garden city of the west is certainly not living up to its namesake at the moment. I fully appreciate the difficulty of keeping keen gardeners on council crews and as such would suggest alternatives are sought out. A suggestion is to advertise for an EOI to see if local community groups or contractors maybe interested in taking this work off councils hands thus not only freeing those staff up to work on more profitable jobs but also allowing those with the passion for gardening and to help make town really shine. Examples of what is happening at the rec lake could be a model utilised here delivering council a better outcome cheaper than it can currently.*

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**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*We need more/new spaces for families! The local park NEEDS an upgrade desperately. More safe spaces for children to run free and play safely and explore. The park is so grubby and outdated and particularly small for the amount of children in this town! They deserve more space! Consider the bike track near lagoon! It's a beautiful space but needs a toilet put in, a shade cover, maybe some seating, more gardens and trees. It could be such a great attraction with some small additions! Utilise the dedicated spaces and add to them.*

*The park in Barcaldine needs updating, it is not appropriate for little children. Graffiti with poor language on the equipment. I updated: improved parks. The park on Oak street is impossible to use and is not safe.*

*Ongoing beautification of parks.*

*Safe, appropriate and decent playgrounds for children.*

*Planting trees, upgrading airport facility, there is not much for tourists and no where to eat, the ski park is a great facility but need the cafe to be running.*

**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

*Parks and Gardens to be better looked after in Aramac*

*We need better playground equipment for young children, new footpaths, more function centres for events.*

*Implementing the changes. There needs to be more options for families as far as parks/pool goes.*

*The town requires a visual change in parks, gardens and amenities (the entries and toilets on the edge of town aren't really enticing for travelers either).*

*Parks, playgrounds, and recreational spaces measurable improvement*

*Improve the presentation of the main streets in the towns. They are tired, lacking greenery/plants.*

*Put some colour in Oak Street to make the town feel alive.*

*Improve gardens etc to improve look of town.*

*Main street looking better with live healthy plants - not dead plants.*

**Question: Do you think there are any activities that Council is overservicing?**

*In Barcaldine, repeatedly mowing residence footpaths that very obviously do NOT need mowing. Put these resources to work that NEEDS doing - e.g. tree branches blocking signs. Replace dozens of street signs that are missing.*

*No but garden and parks need more expert attention and direction.*

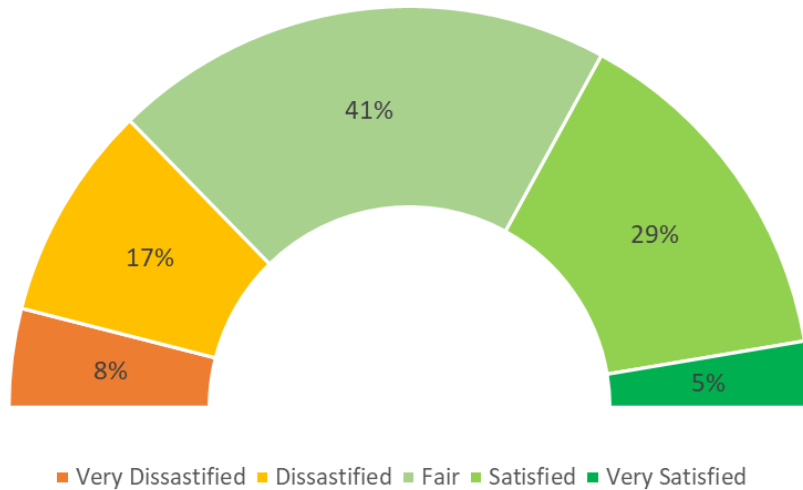
*Constant replanting of the garden beds in the main street.*

*Mowing. I paid to have my yard and the outside of it mowed and the same day two different council workers also mowed the exact same area. If they are bored or lost as to what to do, send them on a community garden rubbish pick up. It's helpful to the community and stops council workers being idle.*

*Possibly the green spaces, it appears we have rather a lot of gardeners on council.*

**5.18 Public Relations and Social Media**

Performance summary:



Average Response  
**3.06/5**

% Positive Responses  
**75%**

**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Communication to all and not just on Facebook as well as action not just words*

*Social media keep details up to date about flooding, roads closed and events.*

*Poor communication is endemic in Council over all areas not just HACC.*

*Public relations & social media - an idea was put forward during cultural review consultations re a social media page for each of the communities that was assessable by community members & any interested parties to promote the positive works, updates & information of what was happening in each town re council projects & council crew working updates. Examples are endless as to how to positively engage the community in what town crews are doing/developing/achieving. I loved the idea & I can see how that would be a worthwhile addition to enhancing councils presence in each of the townships.*

*Planning - Community option - ask the community is this what they want and need.*

*Public relations - more needs to be done to keep people updated and aware of what council is actually doing for the towns and rate payers*

**Question: Do you think there are any activities that Council is overservicing?**

*Nil*

**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

*Communicate better with the community. Listen to the people who pay their rates and taxes, take them into consideration because alot of us feel like the council don't care. Get more involved with volunteer work.*

*Advertising*

*Better communication and staff morale*

*More communication with town people.*

*All councillors are faceless people*

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**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

*Improve community engagement by making the town prettier- hang up posters for significant events and run more council activities for the youth and retirees. Remove delapidated houses and hotels and inject some life into the towns. Make it appealing to tourists. Promote employment by incentive packages.*

*Communication to all of the community and a regular update of members requesting correspondence via different forms.*

*Also, please employ a professional photographer or give the 'photo taking' job to someone who can actually take a decent photo! the quality of the photos is terrible and embarrassing.*

*other towns, not just Barcaldine. As many people feel that this is where the majority of the funds go. BRC has five towns - Not one.*

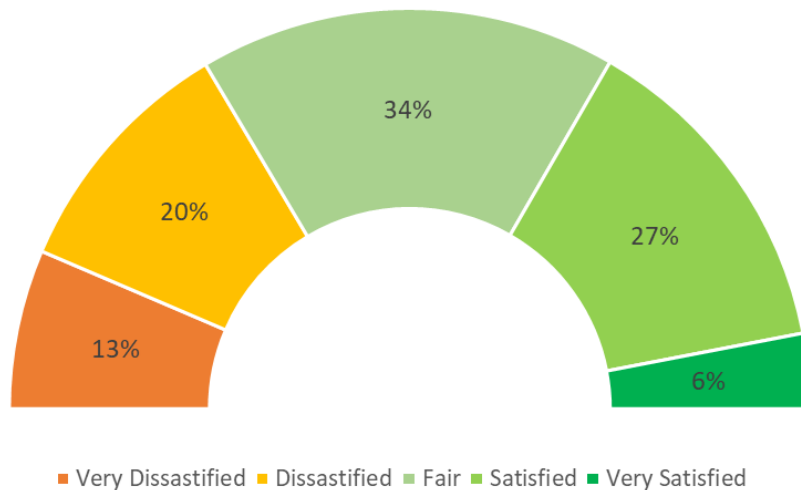
*Keep us informed and involved*

*Publicly work committees in each town to achieve goals and acknowledge these works in the Galilee Gazette, showing that money is being spent in the Better proactive communication with community,*

*Following through with community suggestions, follow up from council meetings, better communication on timelines of projects.*

**5.19 Regulatory Services and Local Laws Enforcement**

Performance summary:



**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Enforce local laws eg. pigs in backyards*

*The aesthetic look of the main street is not pleasing due to the eyesore of the Artesian Hotel for approx. three years this has not changed which is a bad reflection on the community and council.*

*Blocks using water out of hours when sprays go for days in one place - needs more patrols, good for one but not the honest ones.*

*Management thorough implementing of by-laws*

*Local law enforcement is non-existent.*

*Council needs to enforce the bylaws concerning hoarding and maintenance of properties. Some properties in this area are potential fire hazards and would affect all residents. Neglected pets causing disruption to all other residents.*

*Hores only some people have letters sent need more driving around hidden blocks hoses going 24/7.*

*Get rid of Artesian Hotel*

*Remove Artesian Hotel.*

Average Response  
2.94/5

% Positive Responses  
67%

Question: Do you think there are any activities that Council is overservicing?

Nil

Question: In your view, what needs to happen for the community to think this term of Council has been a success?:

*Something happens to the Artesian hotel. Whether it's demolished or rebuilt something just has to happen. It's an eyesore and a blight on our tourism and as a local we are just sick of it. It's been like that too long. Fix the issue and get rid of that barrier fencing. And relocate some pigeons. Way too many.*

*Getting out and talking more in the community and needing change with the building of the Artesian Hotel, channelling and curbing on the north-side.*

*Clean up back yard fire hazards*

## 5.20 Roads and Transport

Performance summary:

Average Response  
2.98/5

% Positive Responses  
66%

Question: With these focus areas in mind, which projects are the most important for each of these services?

*Road Maintenance. Everyone uses the roads and we need to continually improve the condition of our roads. They are currently under maintained for our tourism and agriculture industries to exist and grow.*

*Sandalwood drive and Bloodwood drive always seem to get bandaids on the roads*

*Fix our local roads*

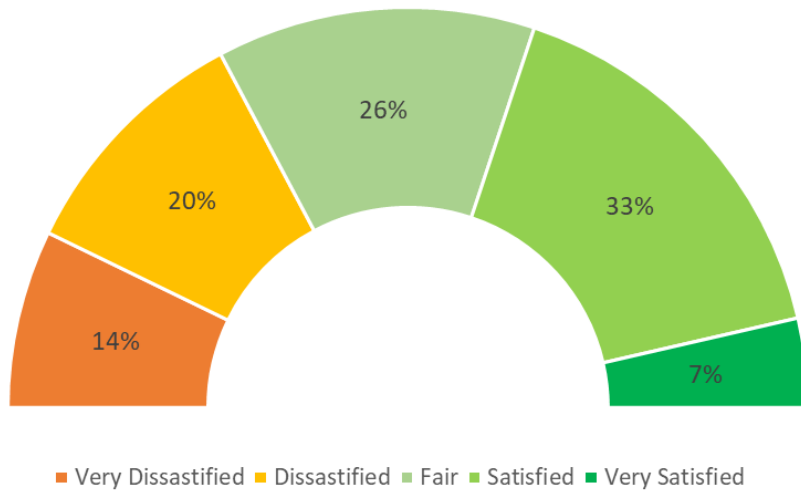
*money on our roads, the roads that need it*

*Entry and exit signing.*

*Roads need to be maintained and widened as grants available.*

*Sealing of the Alpha Clermont Rd and Alpha Tambo Road.*

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**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Roads need to be upgraded and graded more often than every 2-3 years( Council and Main roads)*

*decent road maintaining (at present some road maintenance/grader work is lacking),*

*Rural roads need to be maintained frequently to decrease incidences and car maintenance.*

*Flood Damage and Rural roads network.*

*Roads through more rural areas,*

*Focusing on fixing our roads correctly and paying attention to local opinions on how to make the better.*

*Gravel the roads, stop trying to run water uphill with the graders.*

*Complete widening of Aramac road*

*Rural access roads.*

*All vehicle and all weather roads*

*Our Roads are number 1 priority.*

*Roads - Ensure all roads are safe and funding is being spent appropriately.*

*Lots of streets need wider bitumen/guttering and dirt streets need bitumaning.*

*Roads - not serviced enough*

*Finish wide bitumen between Barcaldine and Aramac (particularly the next section from Aramac) and country roads.*

*Fixing of rural roads in the shire - including single lane bitumen.*

*Road to Longreach is terrible*

*Better shire road maintenance*

*Transport for seniors and general public who don't have other modes/means of transportation. Especially in Aramac and Muttaborra, where there is no form of public transportation. e.g. Longreach Specialist appointments and in Barcaldine, a curtesy bus to and from the airport.*

*I just think these services are key to people (the old rates, rubbish and roads slogan). Roads impact all residents and visitors; good waste management is needed for health, and people need good professional, caring and helpful support during the confusion and tumultuous time when a loved one has died.*

*Focus commensurate with the level of rural rates paid to maintain rural roads and grids.*

*Roads are the veins and arteries of a community for sustainable economic development and growth.*

*Improved productivity of road maintenance and construction.*

*Road and transport - Better care and maintenance of the highway roads in our shire they are unsafe for cars and are a disgrace*

*Roads-the roads will always need improving*

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**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Grade rural roads more often would be great.*

*Better control of roadside advertising- put on serious constrictions- remove (permanently) all unsightly signage.*

*Roads and Transport Services as we need to access the necessary services not available here. (In other towns near the coast).*

*roads into Aramac too narrow in parts.*

*Roads fix up the roads in our towns properly - not just patching all the time as they keep blowing out. Maybe if there isn't the workforce on the council to do it hire someone in that can do it.*

*Roads - someone is going to get killed.*

*Make our roads safe.*

*Improvements to roads is just miserable*

*Roads graded more frequently and to better standard. Spraying of guideposts on roads.*

*Would like to see the Landsborough highway coming in from south have 50 km signage. It's being used as a speedway by quite a few vehicles including semis.*

*Roads and Highways*

*Dirt Road (Pine Hill)*

*The maintenance of the unsealed roads needs a lot more work. Its not good enough to just keep patching up the worst areas; some real infrastructure needs to be put in place.*

*Roads need improving between Alpha and Clermont and Tambo and Emerald*

*Road Maintenance,*

*Gutters and drains to be cleaned and maintained*

*Roads in rural areas need upgrading to a standard for safety of travelling.*

*Town Manager need to open his/her eyes and not miss the little things that is an eyesore - mouldy water in main street etc. Main street drains need consistent attention. Cross overs at intersections need proper clearing.*

*Rural roads up keep. Having a dirt road only graded once a year is not good enough. Day care is a must with a young community.*

*The Barcaldine to Aramac Road corner at Little Politic Creek, very dangerous with on coming trucks*

*Roads are the most important focus for me as these are a focal part of conducting our business. I would like to see a certain klm amount of money allotted yearly for sealing of the roads that are still dirt in our region. So much money is constantly wasted yearly on maintenance of these dirt roads, over and over again, that's when Council/contractors can get around to doing maintenance...why can't money also be set aside yearly for a section of tar on these roads working towards getting to the end of our council boundaries. I know it's supposedly justified by the limited amount of traffic on some of these roads but that's not even a good excuse. It's warranted for those that do live on these roads and surely the safety aspect and damage to vehicles should enter into it as well. With the wet season we have had this year the merry go round will have to start again as some of the roads will now be goat tracks again.*

*Regular rural road maintenance*

*The HACC service needs to improve along with improving the road network, and maintenance of the Parks and Gardens.*

*Rural roads need regular grading and maintenance, both for residents and to attract and retain tourists to our district.*

*Roads, Roads, Roads*

*Developing our single lane sealed roads to enable two cars/trucks to pass without dropping off the sealed section - to reduce windscreen damages & vehicles bogging in wet weather.*



**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

|   |   |
|---|---|
| <p><i>Improve public transport.</i></p> <p><i>Just give us access by grading the roads.</i></p> <p><i>Better bush roads/better grading, building roads up not just flat grading.</i></p> <p><i>More grants transport ie Transpiration use of funds.</i></p> <p><i>Council to listen, act on the surveys.</i></p> <p><i>Grade the damned roads</i></p> | <p><i>Maintenance of existing infrastructure and Roads</i></p> <p><i>Improve roads and improve your communications with the public, for example if a issue is raised such as a pot hole, the only way you know anything is being done is by seeing the pot hole has been fixed.</i></p> <p><i>Continued road development</i></p> <p><i>Road tenders to be fair (non-Bias), roads to be completed at suitable times of the year.</i></p> |
|---|---|

**Question: Do you think there are any activities that Council is overservicing?**

*It is a kick in the face to see millions spent on events and town art projects when I can hardly drive to town to get children to school and buy groceries on a road so neglected that it damages our car by the week.*

**5.21 Rural Lands and Pest Management**

Performance summary:



**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Animal Management - to many cow owners with way to many cows each on the common. This impacts smaller owners who abide by the rules. To many cattle not enough feed - has happened for years.*

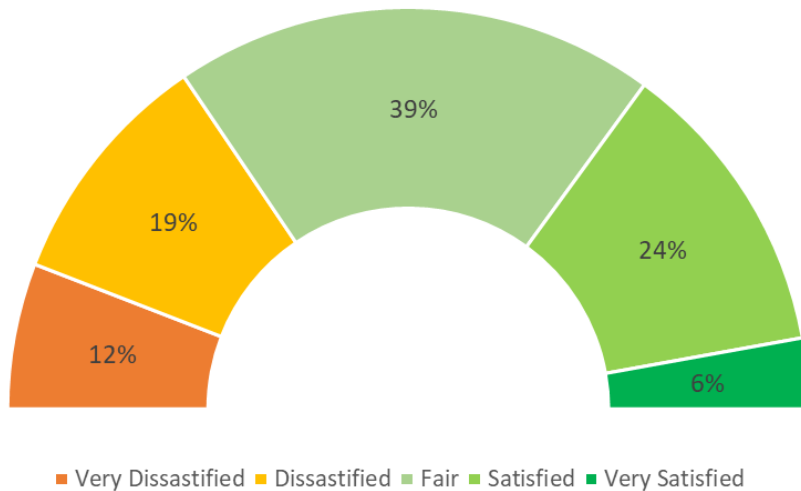
*- Roaming dogs also an issue.*

*And Places to be able to buy land or lease for horses*

*Pest management - the feral deer need to be eradicated. They are a danger to roadways, getting caught in town fences/yards and are breeding exponentially. The issue needs to be professionally nipped in the bud before it becomes unsalvageable.*

*Animal Management - The deer*

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**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*improve fencing and keep the deer out of town,  
Pest weed management,  
Feral pest eradication - cats and rabbits in town  
Containment of prickly acacia, Parkinsonia and rubber vine.*

**4. Carry out pest management.**

*Address animal issues - so many barking dogs in town, people with too many pets then on the other hand we have no appropriate paddocks to keep horses.  
Bring Barcy into 2025 - address old processes that are holding us back and use these resources to create new opportunities eg the town common.  
Please do something about the amount of feral cats.*

*Management of stray cows and town commons. Fences down etc.*

**RURAL LANDS AND PEST MANAGEMENT - GO FOR A DRIVE AND LOOK AT THE NOXIOUS WEEDS ALONG ALL MAIN ROADS IN AND OUT OF ALPHA AND GET SOMETHING DONE ABOUT IT. WE SPEND THOUSANDS OF DOLLARS TRYING TO CONTROL THESE PESTS ON OUR LAND YET THE COUNCIL JUST LET THEM GO AND DO NOT DO ANYTHING**

*Weeds & Pest Control  
More wee eradication on council assets.  
Dingoes everywhere. Cactus out of control  
More pest and weed management in the areas.*

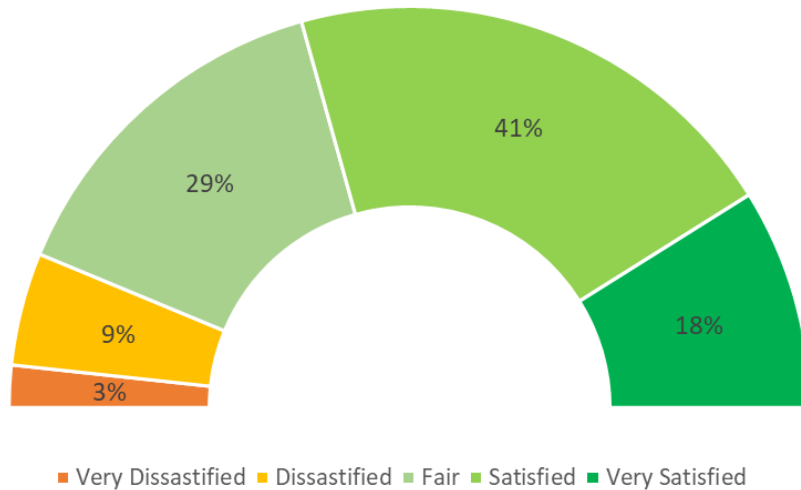
*Noxious weed eradication  
Prioritize sustainable use of the Town Common (do not overstock and undertake regular musters for animal husbandry activities) and keep fences, feral animals and fire risk under control.  
Better management of weeds etc.  
Rural Lands & Pest Management-controlling of declared weeds. 1080 baiting needs notices placed in towns when baiting takes place on properties neighbouring the commons and a hard sign with date and properties that have baited so pet owners now when and where the baiting has happened to help keep pets safe. The generic one of the BRC boundaries are ineffective in delivering this information.*

**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:** Nil

**Question: Do you think there are any activities that Council is overservicing?:** Nil

## 5.22 Sewerage

Performance summary:



**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Capacity upgrades for Sewerage & Drainage, focus on areas where storm water lays dormant;*

**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

*Investment in water, sewerage, and waste management services.*

Average Response

3.51/5

% Positive Responses

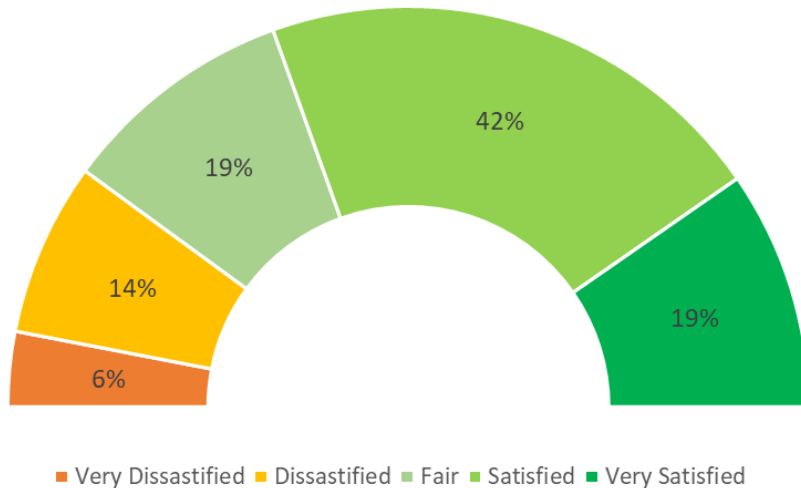
90%

**Question: Do you think there are any activities that Council is overservicing?**

*Nil*

### 5.23 Showgrounds and Recreation Facilities

Performance summary:



Average Response  
**3.54/5**

% Positive Responses  
**80%**

**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Power issues at all showgrounds, community hubs. Maximise this.*

*Aramac football grounds at the showgrounds has a very hard playing surface.*

*Nothing to be excited about with the future of the town, feels like the ski lake has taken our budget forever and unless you are one of the 50 people who enjoy it you are left with very little.*

*Improved master planning for footpaths, recreation facilities and community spaces to allow for forward planning around available funding grants. Allows staged approach to a consistent vision.*

*The showgrounds facilities are in poor condition. There is no structure in the day to day upkeep and maintenance and although many individuals and community groups report faults or maintenance to Council, they are almost never attended too.*

*Race track*

*I think the recreational ski park management could be improved. From what I have been told the water is not regularly tested. I also don't understand why the bulrushes had to be sprayed, they were only fringing the edges of the park and not impeding boats. They also provided important fish and bird habitat, you used to be able to walk around the ski park in the morning and listen to the birds in the bulrushes but since they have been poisoned this is not the case, not to mention what the potential impacts that the poison may have had upon the bird life that was living in the bulrushes.*

*Weir needs upkeep and ski park.*

*Showgrounds could use some upgrades to support large scale events, for instance the power supply over there.*

*Aramac football field*

*Recreation park.*

*Planting trees, upgrading airport facility, there is not much for tourists and no where to eat, the ski park is a great facility but need the cafe to be running.*

*Patrol camping in showgrounds and rest stops. Fix BBQs and gardens*

*Showgrounds building maintenance needs addressing.*

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**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

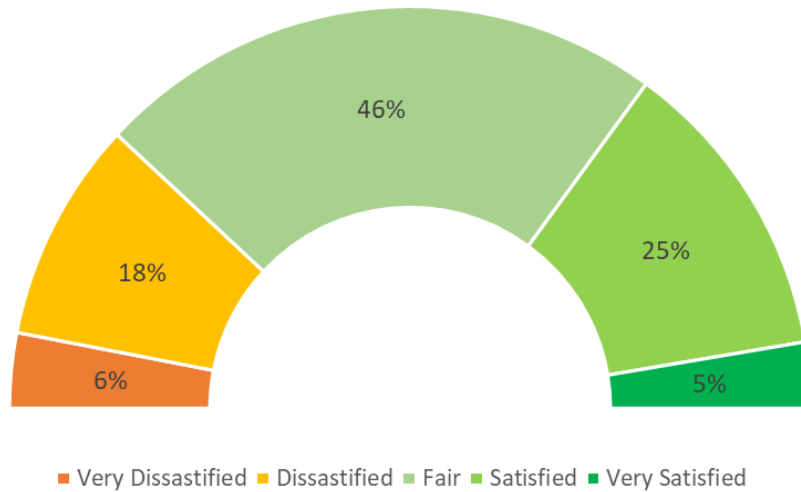
|   |   |
|---|---|
| <p>Triathlon in the ski park</p> <p>School involved in more sports @ ski park</p> <p>More tourists visiting ski park</p> <p>Get wheelchair access to ski park</p> <p>By stopping filling the ski park with it</p> | <p>The Ski Park Diner needs to be operating, an awesome asset that has been vacant too long. It divided the community when the Ski Park was built and has since built a great family environment.</p> <p>Securing state and federal grants for community projects.</p> <p>Upgrades to showgrounds facilities including kitchens (THE RACECOURSE KITCHEN HAS 1 X SINGLE WESTINGHOUSE STOVE IN IT TO CATER FOR LARGE EVENTS UP TO 800 PEOPLE!!!!), fields, parks and gardens.</p> |
|---|---|

**Question: Do you think there are any activities that Council is overservicing?**

|  |   |                                     |          |   |          |                                 |
|--|---|-------------------------------------|----------|---|----------|---------------------------------|
| <p>Barcaldine Rec park. It seems to be given all the money which should be provided to other services for a handful of people that use it</p> <p>Ski park lake and large grassed areas like race course</p> <p>The ski park- should be demolished I will not swim or let any of my animals or family swim out there while ever council continues to poison the water, and paying the water sports club to manage it...huge waste of money, it is not being used effectively - my family has skin irritations from swimming in the lake...council is negligent in this space by not investigating the issues that could arise when mayor ***** first built it...and planning for them - it has been a cluster of bad decisions from the start that could have been avoided if the mayor had not been in a rush to build it.</p> | <p>Barcaldine Rec Park, public toilet contract</p> <p>Barcaldine Race track why isn't the club taking taking some ownership. All clubs in the BRC need to take more ownership of the facilities they use.</p> <p>Sure, have things like that for locals and tourists alike to use if they desire it, but fix the town up first.</p> <p>Overservicing facilities, like ski park, racecourse, brings no money in but costs a fortune to manage</p> <p>That big of a water hole in barcaldine wete they jet boat and ski. Waste of bore water, if people want it it should be privately run and paid for ie. Cost/running expenses</p> |                                     |          |   |          |                                 |
| Ski park.  | SKI Park  | Ski park                            | The pond | Ski park                                    | Ski park | The Barcaldine Rec Park.        |
| BARCALDINE SKI PARK  |   | Barcaldine ski park.                |          | Ski lake, let's be honest.                  |          | Water park and racecourse.      |
| Things like the Rec Park.  |   | Barcaldine in general, the ski park |          | Race Course and water hole - Longreach Road |          | The Barcaldine Ski and Rec park |

## 5.24 Stock Routes Management

Performance summary:



Average Response  
**3.05/5**

% Positive Responses  
**76%**

**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*More water points along stock route.*

*and the rubbish bins and tyres on stock route.*

*Stock routes - possible revaluation of excess grass use after rain*

**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

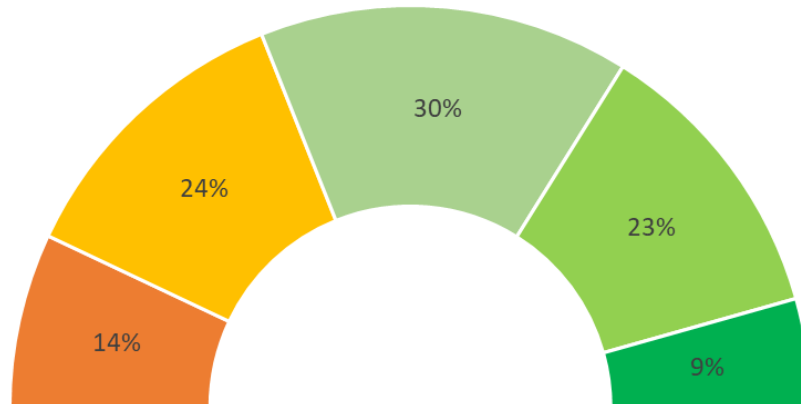
*Nil*

**Question: Do you think there are any activities that Council is overservicing?**

*Nil*

## 5.25 Stormwater and Drainage

Performance summary:



■ Very Dissatisfied ■ Dissatisfied ■ Fair ■ Satisfied ■ Very Satisfied

Average Response

2.89/5

% Positive Responses

62%

**Question: Do you think there are any activities that Council is overservicing?**

*Fix the streets, fix the drainage issues, fix the lack of guttering around the town streets and finish/fix the storm water drainage system that is currently inadequate.*

**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Stormwater and drainage - insufficient drainage within the town during heavy rain - clearing of underground drainage at intersections used to happen before storm season. Hasn't happened for years.*

*Stormwater pooling in streets.*

*and the western end of town needs drains as stormwater blocks driveways of those homes*

*The main street drainage in Barcaldine is terrible. It has been happening for decades, a short sharp fall and the gutters in the main street are overflowing and making access difficult or impassable for the elderly/disabled persons. Water collects and sits on the road near the TOK as it cannot drain away, the solid concrete island holds the water up.*

*We have no stormwater or drainage in our street*

*STORM WATER & DRAINAGE. - WATER DOES NOT RUN UPHILL VERY WELL - MAYBE HAVE A LOOK AT WHERE THE WATER IS RUNNING DURING A DOWNPOUR*

*Capacity upgrades for Sewerage & Drainage, focus on areas where storm water lays dormant;*

*Stormwater and drainage. The main street needs to be assessed, especially outside IGA.*

*Stormwater and Drainage - good place for wild cats to live as the drains are full of rubbish, water can't get away. Carpark at the swimming pool turns into a lake after rain.*

*Stormwater and Drainage -Main street gutters need proper clean out - smell-water and rubbish in gutters.*

*drains end of Oak st and Pine street never cleaned.*

**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

*When we can see something has been done such as - cleaning of gutters, RSL, Post Office Swimming Pool Car Park.*

*Getting out and talking more in the community and needing change with the building of the Artesian Hotel, channeling and curbing on the north-side.*

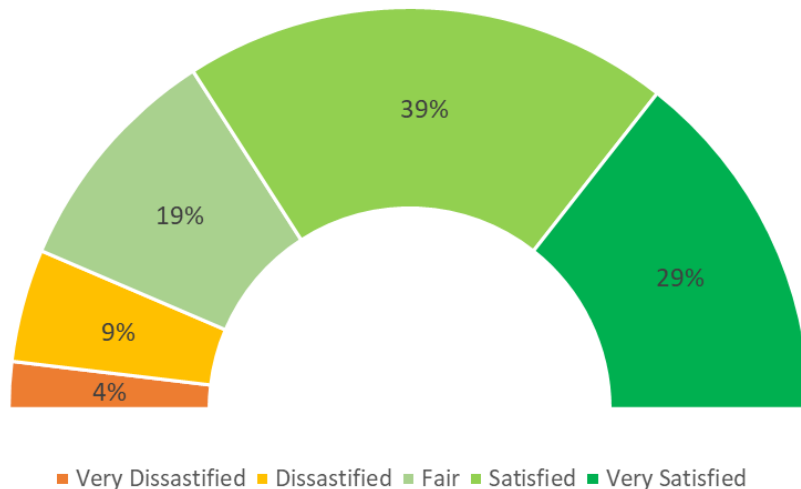
*finish of channell and kerbing, fix what we currently have and not keep adding new stuff where we dont have the for maintenance*

*Do something for the town, kerb and channeling for one.*

*As above and mentioned stormwater and drainage especially Oak Street may also be due to narrow cutters and lifting drive over covers.*

### 5.26 Swimming Pools

Performance summary:



**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Absolutely require an upgrade to swimming with a heated pool as an urgent requirement.*

*Pool hours are discouraging.*

*Barcaldine needs a heated swimming pool both for locals and for visitors.*

*Jericho pool is falling apart,*

*Pools need to have more operating times - youths have not much else to occupy their time and elder residents this is the only way to get out and get some exercise. if the lifeguard is not available it means the pool is not open, is there no way there can be an access swipe card system and if your presented with a swipe card you sign an indemnity form so no action can be taken against the Council.*

*Consideration be put to set up of a swipe card system to Mutta Burra pool to allow community members to utilise pool more frequently for exercise, socialisation and a healthier lifestyle.*

*Pool needs to open when older children at school.*



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Average Response

3.80/5

% Positive Responses

87%

*Swimming pool needs to be heated for all year round use and there needs to be shade so kids are burning in the summer heat.*

*Swimming pool \_ Alpha - This needs to be open to the public in all daylight hours to cater for shift workers and out of town locals who are unable to come into Alpha for the very limited time that the pool is open. 2.5 hrs in an afternoon is not at all appropriate for a swimming pool complex to cater for the towns and outer town people. This nonsense has been going on for far far to long while under the control of the same people*

*My other priorities would be for a better playground, potentially a tourist themed indoor playground at the heritage Centre. A heated swimming pool at our local pool to have swimming all year round. Pathway from town to the ski park for cyclists and walkers/runners.*

*Swimming pool- building a splash pad or providing another alternate option for small kids/families like Longreach & Blackall pools for example.*

*- Barcy new shaded swimming pool*

*A year round pool is essential to our children's swimming & water safety.*

*Also for the pool to be open more in the middle of the day, again for young families who don't have school age children and want to get them out of the house.*

*Swimming Pool (More Fun)*

*A smaller heated pool would be great for the learn to swim (Barcaldine).*

**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

*Pool to be open through week days and weekends*

*Implementing the changes. There needs to be more options for families as far as parks/pool goes.*

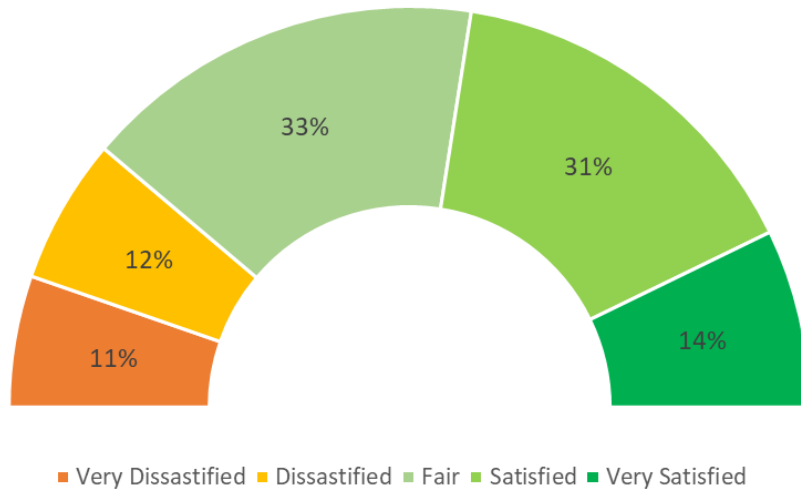
**Question: Do you think there are any activities that Council is overservicing?**

*Alpha swimming pool, why is this community pool not open and available for more than 2.5 hrs each day to cater for more than just school children. Exercise is vital for mental health. and public relations needs a good shake up*

*Swimming pools for the cost vs usage in some locations.*

## 5.27 Waste Management

Performance summary:



Average Response  
**3.27/5**

% Positive Responses  
**78%**

*Waste management. Make a start on some sort of recycling program and then add improvements to it. Barcaldine refuse tip & land fill- enough has been said about this facility in other forums.*

*Instigate more recycled rubbish to leave the district and be properly recycled.*

*Make sure that the dumps are properly supervised and managed.*

**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Stop people going through rubbish at tips*

*Waste management - the dump is an unnecessary double handling of waste transferring from the new to the old facility. Please keep the facility open to the public to freely access, it is beneficial and adds value to living in the community.*

*A review of the waste management costs! Currently contracting out the garbage collection and it is being placed in old dump sites. Council should be able to reduce cost in this area if was managed by BRC staff.*

*Council needs to bring back garden rubbish pick up. So many of us do not have access to trailers or Ute's so we cannot keep our yards as neat because we can't get rid of things like branches to the dump. It was a HUGE thing to have a few years back, so many made use of it.*

*Hasn't improved since transfer to new site. Waste of resources taking rubbish from one site to another.*

*Council to focus on what it is here to do - we need to focus and get the basic things right before thinking or expecting Council to take on other activities like events or tourism. Get town foundations right like clean refuse station, STOP the fires (work with police to stop this one way or another), get the main street landscaping done so town looks well kept and inviting.*

*Recycling station do reduce wastage and put money back into the communities.*

*Dump clean up*

*Cut your losses and fill in that hole on ground!!!*

*\* Bring in recycling options (glass and tin) at local refuse centres across the council areas.*

*Fix new dump.*

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**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*I just think these services are key to people (the old rates, rubbish and roads slogan). Roads impact all residents and visitors; good waste management is needed for health, and people need good professional, caring and helpful support during the confusion and tumultuous time when a loved one has died.*

*Fix up the rubbish dump - why is there double handling, why is rent being paid on the site office van?*

*Improved management of refuse tips;*

*Waste management - the old dump needs more planning, don't push it aside please - ASAP*

*\* Maintenance of unpaved (gravel) roads - local business that bring income to the region rely on these roads to conduct their business this MUST be a priority. Including a council staff members on call outside of council hours to open roads AS SOON as it is possible after a rain event. Many local business DO NOT work Monday to Friday, they operate 7 days a week and need the roads open as soon as safe to do so to conduct their business.*

*Bulk compost and recycling projects*

*Would like to see attempts at recycling metal & plastics for households.*

*A recycle program*

**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

*Bring new business and economic growth, supporting all our local clubs (not just Football & Racing), Support for the arts, More shaded areas especially footpaths where you walk, recycling projects to pick out a few*

*Reduce operating costs like contracting out waste management and slashing, make council local and self-sufficient again.*

*To finish off the new dump and close the old one to stop people lighting it on fire and dumping there*

*A new dump that is ready accessible (ease of use) to all.*

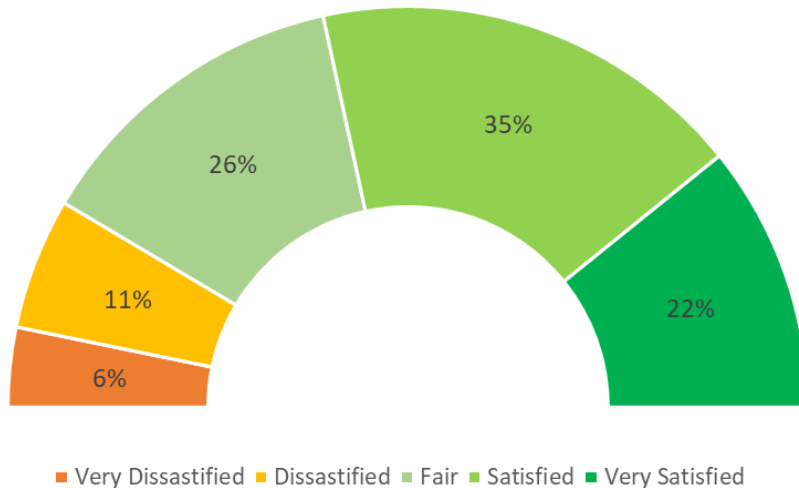
**Question: Do you think there are any activities that Council is overservicing?**

*Double handling at rubbish tip.*

*Not sure about over servicing but the new dump is difficult to empty bins into. Is there a manual bin lifter that could be installed to help unload?*

5.28 Water

Performance summary:



Average Response  
**3.55/5**

% Positive Responses  
**83%**

**Question: With these focus areas in mind, which projects are the most important for each of these services?**

*Water Management , maintaining of water system ie all houses water pressure being resolved I have been waiting for over two years to get my water pressure resolved with the excuse they dont know where the pipes are situated.*

*Water - continuity of supply, reasonable pressure.*

*I also think that the importance of not wasting water could be better communicated to the town, it is not uncommon to walk around town and see footpaths being watered.*

*Maintain the water supply to be consistent, clean and even flow.*

*Water Management - A Spray going in the same position for 3 days. Water running down the street for 3 or 4 blocks. All 26 of them*

**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

*Investment in water, sewerage, and waste management services.*

**Question: Do you think there are any activities that Council is overservicing?**

*Nil*

5.29 Other Comments and Suggestions

Question: With these focus areas in mind, which projects are the most important for each of these services?

**Childcare**

*Childcare!!!*

*Fight for daycares. Its not good enough to say, if we put a daycare in one town, we have to do it in all. Do all the towns even need this service? Its not a one size fits all.*

*Providing funding for childcare in Aramac.*

*A building for a daycare facility to run at Aramac.*

*Also I am looking into having employment being an aged care supports person but can not do this without above matter resolved.*

*There wasn't option for childcare, school holidays care and after school care, which I feel is the top priority impacting Barcaldine. It limits who can work and how often they can work.*

*Childcare services Aramac. 20+ Children aged two and under.*

*Having a Day Care for all the community to access.*

*Child Care Services*

*Childcare is extremely important issue and needs addressing!*

*SUPPORTING LOCAL COMMUNITIES WITH ESTABLISHING AND MAINTAINING CHILDCARE*

*Re-open limited Child Care services in Alpha at the Jellybeans Centre so that parents can work within those hours thereby supporting the community\* eg. they could then work with Aged Care.*

*Childcare has improved over the past 12 months, however, there is no after school care available long waitlist for Daycare. Have trouble getting staff.*

**General Comments**

*Providing the same level of service to the smaller communities as the council provides to the township of Barcaldine*

*Council needs to have a concerted focus on getting younger people to come to town to buy or establish businesses. The town is slowly dying due to an aging population.*

*In a nut shell, it feels as though there is no ongoing improvement in our community.*

*otherwise, we have a beautiful community.*

*I am terribly sorry but I don't quite understand what you mean by which projects are the most important for each service, is there a list of projects somewhere I have missed?*

*Law enforcement - we need police*

*All three relate to attracting and retaining people in town. Go for a drive, have a look at our streets, shops and footpaths and some yards - disappointing.*

*Fix Footpaths, Road infrastructure, less red tape for building purposes housing, Community Care and Child Care, Employ, Employee's that live in the towns, not traveling.*

*Servicing the Community and ratepayers*

*Youth Services and Facilities - Non Available.*

*The lot*

*Improved retention of skilled staff;*

*Not doing enough, very poor; Need more worker's*

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**Question: With these focus areas in mind, which projects are the most important for each of these services?**

**Housing**

*More housing is needed, and transport service established to take locals to appointments in Longreach.*

*Housing availability. Grow our towns.*

*Investing in some additional housing e.g pensioner units. There is no available housing for either the elderly or new families to move to the area due to the lack of housing. So, opportunities for recruitment to working positions is not possible.*

*More available decent housing so the community can grow.*

*Building plans. Need more community housing.*

*Housing Housing*

*More housing ageing population*

*Building & Planning-Muttaborra needs some 2 bedroom pensioner units (2 rooms so they can have visitors stay)*

*More workers in the field*

*Essential Services*

*Read survey and figure it out*

*Employment of Staff*

*Making sure the community can have money.*

*Decent ATM for all hours in Barcaldine*

**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

**Childcare**

*Better communication and assist in providing childcare options*

*Childcare in all Barcaldine regional towns even if part time through week.*

*Having a Day Care Centre so people can work and stay in the community.*

*If council were to genuinely listen to all towns needs and not solely focus on Barcaldine, the community would be grateful to be heard. A daycare for Aramac should be at the top of the list of priorities to support the area considering there are over 20 children currently in the area under school age. This would not be acceptable in Barcaldine and should not be acceptable in the outer communities also.*

*A strong push to show how you will support young families to stay in this town.*

*I feel the Council needs to invest in all their smaller Communities.... upgrade to community houses, securing new families to our region, child care, help community groups with securing funding for their community.*

*Daycare facilities for all towns in the shire.*

*A successful term of Counsellors will see the urgent need for an appropriate building for a daycare facility to run in Aramac and have the council employ management and staff to run the daycare.*

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**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

**General Comments**

*Maintain or improve facilities/roads. No decline in services.*

*Don't send us broke, spend money where it is needed, improve streets and footpaths, clean up yards and bill owners- enforce the laws you make - like overgrown lots, cars in footpaths, spend money on beautifying the town street and entrances*

*Start listening to what the locals want and show us you're making these changes and being proactive.*

*Land available to purchase or lease*

*Housing*

*Do something when asked.*

*Get the small things sorted and maintained. Get the region cleaned up and support local businesses better.*

*Results*

*To start caring about our community and its people and start planning for the future*

*- Continue meeting in town and show proof of actions*

*So much money needs to stop going to Barcaldine.*

*More open discussions. Having 1-2 councillors travel to each town is just repeating the same thing over and over. Why can't there be 6 monthly forums in each town at a time that people who work, can actually attend.*

*A good financial position at the end of the term (after taking restricted funds out of the equation).*

*Lobby Qld and regional health for return of specialist services - at least for consults and basic optical services. Very difficult for elderly to get to other towns for simple eye tests and glasses.*

*Higher pay rates for council employees to entice other people into the community's and want to work on council's.*

*Get rid of Artesian Hotel - disgusting eyesore!*

*Re-evaluate internal staffing and positions.*

*Better management of all services across all five regions of the shire.*

*Use some of the information from community consultation meetings and act on some of residents requests within reason. Or at least put in a newsletter some responses to the requests.*

*A miracle. This council has no direction, a disconnect from the community due to arrogance and a disjointed approach to issues due to everyone thinking that their community takes priority over the area as a whole. There is no proactive thought to the future.*

*- seeing progress in the community*

*It seems as though money or funding is always being allocated and announced for projects in surrounding regions, but the Barcaldine Region is never on the list.*

*Prioritising and addressing the main outcome areas from this survey*

*Open consultation*

*Support the smaller communities more.*

*Vote them out at the next election.*

*Improve what we already have!*

*Listening is good....ACTION is better*

*action on topics brought up over and over year after year. We also like to think that you think we are important no matter which community we live in.*

*Steady progress*

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Question: In your view, what needs to happen for the community to think this term of Council has been a success?:

*WE need more local representation from Councillors*

- *Open and regular communication from council. There seemed to be a time that council was only communicating what was happening in the community (organised by others in the community), not what council was doing in the community.*

*Increased and direct communication as a response to discussions at forums and general council focus. Show us the great work you are doing with limited resources.*

*Fairness over the complete shire*

*I think you could do everything possible and the community would still not be satisfied.*

*Looking after the smaller towns and showing them some love would do a great deal in showing success for the towns*

*Council training and giving jobs to those who are already living in the community. Instead of knocking locals back for jobs. Especially those with young families as this then benefits all areas of supporting a growing community.*

*Initiatives to live/work in Barcaldine region*

*More houses*

*More money into attracting better staff to area*

*This is a great question with many facets. Could be an improvement financially, could be a more liveable main street. One example would be the willingness of council to put trust in, and empower, the community to undertake activities on its behalf. Again the rec lake is an example where council has shown extraordinary trust in a local community group to take a significant asset forward. For me a great example of success would be council showing similar trust to other groups in activities council is undertaking now eg main street, race course, dump?? Obviously it wouldn't work for everything*

*Funding spread across the BRC areas and youth employment opportunities are being addressed.*

*Visual improvements to gardens and infrastructure in our town is a must. Our town is not pleasant to drive through as visitors or even to live in. Main Street looks atrocious.*

*Better roads, better communication with residents, treating all communities equally, childcare services for all the small towns.*

*From a rate payers view, I cant see where council has actually done anything which would make them think their term has been a success. They have sat on the wall. Maybe if the communication from the council was more forthcoming we may know what has been done or not done*

*Something, anything. I do not feel the ceo that has been elected is effective, this council is so far gone that we needed someone with experience who can take charge. \*\*\*\*\* has no idea what he's doing as he's never been a ceo before, he's not proving very effective so far. Unfortunately we now have him for 3 years and I don't see anything changing anytime soon.*

*Listen to the people and provide feedback why things aren't getting done. I report things in the app and I never hear back from council on any of the reports. My DIL has done it to Brisbane city council a few times and always here's back and BRC is a lot smaller they should be giving feedback to people on any reports*

*Be able to answer yes to the question. Has the livability of my community improved?*

*Go back to recording the meetings.*

*Deliver the budget don't just do two thirds, carry over a some and say ya under budget.*

*Finish works from the past 3 years.*

*New mayor*



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Question: In your view, what needs to happen for the community to think this term of Council has been a success?:

*but it may work in those areas where council is not profitable such as parks and gardens thus having a positive economic benefit on councils bottom line, but not only that, it would also mean council would allow those in the community with latent capacity to become part of the solution. End result could be council gets a better job for less money and hassle again freeing up staff and resources to put towards more profitable parts of their business or parts of the business where due to market failure it will simply have to do ie Artesian hotel in the main street, if it was in Noosa a private business would have bought it by now, as we aren't in Noosa BRC will in the end be lumped with its removal. This cost and effort maybe sweetened slightly if council has made resources savings elsewhere. PS The removal of the artesian is unfortunately a must do by council, it continues to be an isor and needs to be gone asap.*

*Council needs to be seen actually having a go at trying something different in terms of encouraging economic development and tourism and then communicating this to the ratepayers, at the moment in Barcaldine it seems to be small business owners and volunteers who are propping the town up and making sure council facilities are well looked after and utilised.*

*> Council grounds, garden and facilities well maintained*

*> Council roads well maintained*

*> Council's long-term plan for economic and environmental development including RAPAD Powergrid project*

*> Council supporting and promoting local businesses and volunteer groups to encourage community engagement*

*Not much, town is dying, shops closing, people leaving*

*Regular reviews*

*More Money*

*Get the community services to full running capacity. Improve the roads*

*More focus on the other 4 towns in the region*

*The is no email to say the matter is being dealt with or has been fixed. This gives the impression that there is no point reporting things because council do nothing about it.*

*I think most people think this council has been good, but I believe each community needs to be equal, sometimes it feels like the bigger communities get more.*

*Take more pride and consideration for the region as a 'whole', and not just Barcaldine. The Councillors and the Mayor need to get out and about more in all the towns - not for 1 or 2 hours here and there on a day and time where most people who would like to see them can't because they are at work. Perhaps the Mayor could visit other schools - not just Barcaldine. I don't recall ever a time that the Mayor has visited or attended any awards ceremonies at Aramac school - I imagine it would be the same for other schools (apart from Barcaldine).*

*Stop curruption and nepotism happening inside of council.*

*Money wastage amount of office staff compared to 5 years ago in barcaldine is ridiculous compared to outside staff, how come??????.*

*Listen to the population and correct as many problems as practical.*

*No much has changed*

*Reduce debt.*

*Weed management in commons and better water management. Ie sprinklers in parks running in rain events and that waste of water in barcaldine township swimming hole.*

*Do something*

*Turn the Main Street around. Get tourism moving in town. Give the locals something to look forwards to.*

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Question: In your view, what needs to happen for the community to think this term of Council has been a success?:

*Better management*

*Take action on important topics to young families. Services that are lacking for our children cause young families to choose to move away from the area.*

*Equality across the Community's*

*Maintenance and sustainability of provision of services to our communities.*

*Less talk more action*

*Look after your communities better, listen to your people that know their communities and what is needed and then act on it. Community forums - nothing ever comes out of them- council takes notes and then we hear nothing. This has been going on since community forums started so for about 10yrs. Get funding to grow your communities and housing is one of the best - families can make a town but if you don't have anywhere for them to live then they won't come.*

*The town's have to do better than to desperately hang on to existing services. They need every support from the shire, at least in principle to encourage the community to help itself. The satellite town's around barcaldine need a better Regional presence from all positions that represent them at a regional level.*

*- Continued support for local community projects,*

*Easier to talk with*

*There needs to be something more for kids and young people to do and meet.*

*Visit the community....take time to listen to the people....take notes of the issues....rais issues at council meetings....report back to community.....fix issues all in a timely manner.....not years.....talk to those whom have passion for their community and want to see it go forward...publish the results of this survey....and conduct a survey for each community....to really pinpoint the issues for each individual community.*

*Listen to community more*

*A large amount of capital funding enters our regional*

*To demonstrate effective management of the Council budget through financial transparency and reporting on all projects and activities, including those projects that receive govt grants and funding.*

*Open Communication, Spend Money On Important Projects Which Would Benefit The Entire Region.*

*Communication and action*

*Much better communication with community - WE ARE NOT ALL ON FACEBOOK. It has to be gazette, radio, notices. Outside Council workers need to be valued and given more ownership - decision making.*

*Make sure they deliver on what is need in each community and list to the communities.*

*To look after each community on equal basis including rural residents*

*Have done nothing much for towns. All about Barcaldine. Towns they buy all place in Barcaldine. The council supports that town*

*Follow up on what community thinks is important for their town. Open communications*

*Keep listening and implementing community feedback*

*United council with money spent in the regions. Consistency of leadership and strong focus on money on assets that need the upgrade, not new big money pits.*

*Be proactive in our community*

*Can't see much results*

*Deal with community needs not your own*

*Listen to the individual towns and their needs, each town is different.*

*Financial Visibility. Workforce*

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**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

*Engage with community members more often and listen and deliver on promises.*

*Games*

*You can only pray for a miracle.*

*Do that bit extra. Your starting to with regular meetings. We as a whole need to know the community issues, and the solutions and outcomes. It's pointless having these meetings if the council members agree and leaves it there.*

*money in the bank*

*The attraction and retention of staff skilled staff is of concern; Improved financial management; Appointment of experienced and competent personnel in key areas; Stop the high turnover of CEO's.*

*Stop focusing on Barcaldine alone. There are 4 other towns in this shire but wouldn't know, this as they seem to very focused on Barcaldine.*

*Provide a permanent doctor*

*Many things. A start would be to read emails and respond to them or at least acknowledge them.*

*Projects and events for all communities- not just in Barcaldine.*

*I think the community forums are a great idea and at least show that Council has some interest in the goings on in each of our communities. It's a good place to air ideas and put opinions forwards and also to get feedback from Council. We need to feel that our mayor and councillors are approachable and not beyond reach.*

*Continue community engagement*

*Continue to travel to each town to let people have a say do what may be lacking and find a solution to the problems.*

*Keep community involved in council matters.*

*Treat all towns equally*

*Not waste money on frivolous things, think about long term functionality of council, look after your staff, as good staff will leave if they feel they are not being heard, look at the housing or lack there of, maybe waive the building fees for all developments to encourage people to build or renovate and rent the houses...*

*Maybe listen to people more.*

*A thriving region - one that people want to live in, and one that people want to visit.*

*Balanced budgets with no unnecessary rate increases.*

*Reduced wasteful spending while improving essential services.*

*Transparent decision-making with clear communication.*

*Regular community consultation and feedback sessions.*

*Open-door policies where residents feel heard and valued.*

*Support for mental health and social services.*

*Initiatives for youth programs, seniors, and vulnerable groups.*

*Financial Viability. Expanded Workforce*

*Show the Community they are being heard.*

*Make decisions with the community sustainability and development in mind - lately not sure what has fed into BRC decision making, but there seems to be no accountability, effective control or management of people and assets or with the future sustainability of the region in mind.*

*Continuing to improve things. That they are addressing community concerns.*

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**Question: In your view, what needs to happen for the community to think this term of Council has been a success?:**

*At this point I am not sure that council have applied for many grants to help support a lot of areas that require upgrading or replacement if this is the case then employing or outsourcing this area to a competent company/ person*

*Stop treating us like mushrooms, be more transparent, start videoing meetings again - it feels like you are hiding something that is really going on. We put you there to be open with us.*

*Hire more local residents that are already seeking employment and reside in the Barcaldine Regional Council District.*

*Well-maintained roads, footpaths, and public facilities.*

*Balanced budget with money money in the bank*

*At least pretend like you care about the other communities outside of Barcaldine. If the smaller towns could have even a tiny part of the money and effort that is put into Barcaldine, it would be good. The infrastructure built in Barcaldine with council money is amazing, whereas the smaller towns are fighting for everything themselves and told to go away and do all the work, (planning, costing etc) which costs a lot of money, and then come back to council to be considered. Be nice to see something from the mayor occasionally. Thank goodness for the deputy mayor, who takes it upon herself to travel and mingle and talk to people.*

*I think the council is doing okay. I would like to see more housing projects here in Muttaborra, to encourage families to come here.*

*They need to take some action and listen to the people. The community is struggling and it's extremely noticeable to everyone. It appears as though the council needs some work on the inside before they can do anything else.*

*Go back before when the towns where not jointed.*

*Fix up a lot of things*

*Be seen checking things are done.*

*Needs more investigation*

*Get out and be seen visit business houses ask where we can help them.*

*Complete all budgeted projects on time and within budget.*

*Respond, show an interest, follow up.*

*Councillors need to get out and about in all communities - try bring some morale back to our towns.*

*Regular reviews*

*Deliver the services well, follow through with the promised activities,*

*1. Sound financial management*

*Deliver on projects within budget*

*• Responsible financial spending.*

**Question: Do you think there are any activities that Council is overservicing?**

*Barcaldine as a whole always gets the attention....always get things fixed....I never see a pot hole in a Barcaldine street for very long until it is fixed....but I drive over the same ones in Aramac and Muttaborra for*

*Only new to the area so can not comment.*

*hard to say without knowing all activities*

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**Question: Do you think there are any activities that Council is overservicing?**

over a year before they are even looked at....so yes I would say Barcaldine is over serviced.

Asset maintenance - Council housing and buildings. Not spending enough money on them.

Too much employment at top of BRC

Workplace health safety, absolutely top heavy in the council offices. Bureaucracy gone mad. Everyone wants to bien the A/C shuffling paper.

Also, councillors are very good giving themselves a pay raise for doing very little. Not a lot of bang for your buck!!

Higher Management, funds need to come back into the community more

Barcaldine. There have been many millions spent in Barcaldine with very little spent in the other 4 towns. Ski Park, Turf racetrack, etc.

I don't think Council is overservicing any activities, as I believe all activities are lacking progress or become forgotten.

To actually see changes not just lip service.

Barcaldine township and everything there.

Ongoing Acting District Managers Alpha & Aramac without recruiting.

Sending too many staff to manage/sort something eg, a garden bed. This leads to workers standing around and gives the perception that council are lazy and don't do enough.

Yes - Too much management in Council and not enough workers.

All activities in Barcaldine are being overserviced, and activities in Aramac, Muttaborra & Jericho are being underserviced.

Money spent on the ex globe hotel. These should be privately funded if wanted.

Admin offices, more people on the ground doing the work less people at desks

Yes, Barcaldine we have five towns in our region not one!

The Development of Barcaldine - there are 5 towns in our Region!

No, I think council is under servicing all essential functions...

Over servicing the emails. Seem to get the same email from 3 different people in council. I enjoy getting the emails but something seriously needs to be streamlined in this department

Yes, everything seems to centre around only one town, Barcaldine

Employment. Local council should not be the biggest industry in town. Support free enterprise.

This is a difficult one its difficult as I don't really have much to compare council services to especially as per Q4 and Q5 sewerage, roads and transport services or Q6 stock routes.

Admin? Council appears to have employed many upper (ie expensive) office staff over the past 2-4 years. Whilst it is hard to comprehend that so many office staff are needed whilst the outside of the offices are in such poor repair eg Barcy main street trees dead, Christmas stickers still on Council windows, gardens around Council office are shameful.

Nothing should be over serviced as general maintenance is a paramount objective of all areas of this council is responsible for.

Not sure about overservicing, but definitely underservicing. Where are all the staff? Why do people keep resigning from the council? A burst

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| Question: Do you think there are any activities that Council is overservicing?  |                               |   |  |
|---|-------------------------------|---|--|
| I think all "activities" are worthwhile as long as they are shared fairly among all the communities in the Barcaldine region. |                               | water line for 3 days, water gushing through the house yard, with no one to fix it. Luckily, someone (not council) was able to stem the flow and redivert the water until it was fixed. Not sure what the culture is in this workplace, but surely this needs to be looked into. What incentives are given to encourage and keep the workforce? |  |
| Communication to all age groups not a selected vocal few.   |                               |   |  |
| Not that I can think of.  | Not that I am aware of.       |   | It is impossible to know from the outside but I think it is likely. There is a saying "What you do not measure you will not improve". Are there KPIs for every relevant position and is performance measured against these KPIs? It is not an easy task. An independent efficiency expert sourced from within Queensland Local Government might be worth his or her fee many times over. Given the size of the budget for staff costs, even a small percentage savings without loss of efficiency would pay big dividends.   |
| Yes small communities   | Not that I am aware of.       |   |  |
| Stick to Councils core business.  | Too many office workers       |   |  |
| Staff in Barcaldine Office  | None to my Knowledge          |   |  |
| Too many external consultants   | Vehicles use for Senior staff |   |  |
| Alight  | Admin office                  | Deputy Mayor role   | HR department is big. A very top heavy structure in my opinion from an outsider looking in. Lots of office people to maintain very little ratio of labour workers<br><br>The main office has too many over paid dead wood people in there.<br><br>This question should be directed to council employees. Seems that administrative employees have grown, what extra tasks have the council taken on to account for this.<br><br>Too many office staff really can't see what they achieve.<br><br>Gardens in the town lacking in care and attention.<br><br>Council need to be active and achieving - town to be moving forward not standing still.<br><br>All about Barcaldine not for other towns in the shire. |
| Barcaldine  | Barcaldine                    | Nil   |  |
| Not that I'm aware  | nil                           | No not enough   |  |
| Yes   | Administration                | not in my opinion.  |  |
| Nil   | Barcaldine                    | Over staffed in Admin   |  |
| Small communities NA  | No.                           | Not to my knowledge   |  |
| Yes - Engineering   | Engineering                   | Yes Barcaldine  |  |
| Barcaldine  | No.                           | Don't live in town  |  |
| No I do not.  | Not sure                      | No.   |  |
| None come to mind   | No.                           | Administration  |  |
| Activities in Barcy   | Administration                | Not sure  |  |

*Thank you for your contribution*

