



2018 Annual Operational Plan



Aramac Pool to be redeveloped in 2018

Introduction:

The Barcaldine Regional Council 2018 Annual Operational Plan reflects the Goals and Strategies from the Council's Corporate Plan. It documents how Council will implement these Goals and Strategies during the year.

Our Vision:

Cohesive communities with exceptional lifestyle, opportunity, facilities and services.

Our Mission:

To provide excellence in local government through extraordinary service to our citizens.

Our Values:

Barcaldine Regional Council will fulfil its Mission guided by the following values:

Integrity - Behaving in an honest, consistent and transparent manner when conducting Council's business.

Leadership - Using collaboration, coordination and corporate knowledge to support evidence-based decision making.

Fairness - Considering social, economic and environmental factors to achieve fairer, more equitable results for everyone.

Commitment - Dedication to our community, and to professional development and continuous organisational improvement.

Respect - Showing mutual respect for employees and the community in all undertakings.

Responsiveness - Providing timely responses in addressing community needs and in responding to issues where Council has influence.

Outcomes:

Council has five major outcomes, each supported by a number of strategies. Each outcome represents a major functional area for Council and is the basis upon which the operational plan and budget are prepared:

- 1. Professional Governance**
- 2. Strong Local Economy**
- 3. Quality Infrastructure**
- 4. Environment and Heritage Protection**
- 5. Vibrant Communities**

Abbreviations:

CDO - Community Development Officer
CEO - Chief Executive Officer
COO - Chief Operating Officer
DM - District Manager
MES - Manager of Engineering Services
RADF - Regional Arts Development Fund
RLO - Rural Lands Officer
SWS - Senior Works Supervisor

Barcaldine Regional Council 2018 Annual Operational Plan 1. Professional Governance

1.1. Financial Responsibility and Sustainability				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
<i>1.1.1. Embrace professional business practices and responsible use of Council resources</i>	1. Operate in accordance with the adopted budget for 2017-18.	Regional	Mayor, Councillors, CEO, COO, DM's, MES	30/06/2018
	2. Operate in accordance with the Local Government Act and other relevant legislation and Council's Corporate and Operational Plan.	Regional	Mayor, Councillors, CEO, COO, DM's, MES	Ongoing
	3. Provide an efficient finance system that ensures Council transactions are processed in a timely manner and that produces high quality reporting.	Regional	CEO, COO, DM's	Ongoing
	4. Maintain sound risk management policies and strategies	Regional	Mayor, Councillors, CEO, COO, DM's, MES	Ongoing
<i>1.1.2. Manage assets responsibly through appropriate maintenance and replacement strategies</i>	1. Balance the maintenance of existing assets and infrastructure with the construction of new infrastructure.	Regional	Mayor, Councillors, CEO, COO, DM's, MES	Ongoing
	2. Utilise evidence based decision making for asset management.	Regional	Mayor, Councillors, CEO, COO, DM's, MES	Ongoing
<i>1.1.3. Implement long term financial planning to reduce financial risks and ensure financial sustainability</i>	1. Prepare and implement a 10 year Long Term Financial Plan.	Regional	COO	30/06/2017
	2. Borrow funds for construction of the Aramac Pool.	Aramac	COO	30/06/2018
<i>1.1.4. Distribute Council resources fairly across the Region</i>	1. Prepare an annual budget taking into account the needs of all residents and communities across the Region.	Regional	Mayor, Councillors, CEO, COO, DM's, MES	30/06/2017
	2. Apply Community Service Obligations to provide services in communities where there is a proven need but commercially not viable.	Regional	Mayor, Councillors, CEO, DM's	Ongoing
1.2. Confident and Stable Leadership				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
<i>1.2.1. Promote a high standard of corporate responsibility, transparency and accountability in decision making</i>	1. Prepare Council Agendas with all the required information to enable the best decisions to be made by Council.	Regional	CEO, COO, DM's, MES	Ongoing
	2. Make decisions, at all levels of the organisation, that are in the best interest of Council and the community.	Regional	Councillors, Employees and Contractors	Ongoing
<i>1.2.2. Encourage a high standard of leadership and management at all levels of Council</i>	1. Maintain a high standard of management, leadership and administration.	Regional	Councillors, Employees and Contractors	Ongoing
	2. Implement a consistent set of policies across Council to provide guidance to employees when making decisions.	Regional	Mayor, Councillors, CEO, COO, DM's	Ongoing
<i>1.2.3. Create a positive future-focused culture that demonstrates and supports Council's values</i>	1. Make decisions taking into account future costs and benefits.	Regional	Mayor, Councillors, CEO, COO, DM's	Ongoing
	2. Actively promote Council's values within the workforce.	Regional	CEO, COO, DM's	Ongoing

Barcaldine Regional Council 2018 Annual Operational Plan 1. Professional Governance

1.3. A Valued Workforce				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
<i>1.3.1. Recognise the knowledge, expertise and experience of our employees</i>	1. Maintain open communications with employees and their representatives.	Regional	CEO, COO, DM's	Ongoing
	2. Maintain an organisational structure that recognises the ability and qualifications of employees.	Regional	Mayor, Councillors, CEO	Ongoing
	3. Sign a new Certified Agreement with employees.	Regional	CEO, COO, DM's	31-Mar-17
<i>1.3.2. Provide a safe and healthy workplace for all employees</i>	1. Maintain a high standard of workplace health and safety in all Council operations.	Regional	All employees	Ongoing
	2. Upgrade administration spaces including security measures.	Regional	CEO, COO, DM's	30/06/2018
	2. Provide appropriate training for employees to ensure all current workplace standards are maintained.	Regional	CEO, COO, Technical Officers	Ongoing
<i>1.3.3. Promote a culture of pride and satisfaction amongst the workforce</i>	1. Provide all employees with and enforce the wearing of a mandatory Council uniform.	Regional	CEO, DM's	Ongoing
	2. Support the annual Employee Christmas Parties in each Area.	Regional	CEO, DM's	31/12/2017
<i>1.3.4. Provide employee housing where there is no suitable private housing</i>	1. Maintain good quality housing at a reasonable rental for Council employees.	Regional	DM's	Ongoing
	2. Carry out special maintenance of Council houses.	Regional	DM's	30/06/2018
1.4. Community Representation				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
<i>1.4.1. Identify and advocate for key issues in each community</i>	1. Meet with community members and participate in community activities on a regular basis to identify key issues in each community.	Regional	Mayor, Councillors, CEO, COO, DM's	Ongoing
	2. Promote key issues in the media and with the State and Federal Governments.	Regional	Mayor, Councillors, CEO	Ongoing
<i>1.4.2. Develop relationships for the benefit of the community with key government sector and private sector organisations</i>	1. Continue to develop relationships with key government ministers and departments and private enterprise.	Regional	Mayor, Councillors, CEO	Ongoing
<i>1.4.3. Continue to develop effective mechanisms for timely communications between Council and its communities and for residents to communicate effectively with Council</i>	1. Develop communication mechanisms between Council and the community including the Galilee Gazette and local newsletters.	Regional	Mayor, CEO, COO, DM's, CDO, MES	Ongoing
	2. Maintain and develop the Council website and Facebook page.	Regional	CEO, COO	Ongoing
	3. Implement web based programs for customers to provide quick and easy feedback eg SnapSendSolve.	Regional	CEO, COO	Ongoing
<i>1.4.4. Advocate to maintain and enhance health facilities and services in each community</i>	1. Develop relationships with the Central West Health and Hospital Board to ensure health facilities and services reflect the community's needs	Regional	Mayor, Councillors & CEO	Ongoing

Barcaldine Regional Council 2018 Annual Operational Plan 1. Professional Governance

1.4.5. Actively contribute to wider regional organisations to provide a united voice for western Queensland	1. Actively contribute to the Western Qld Local Government Association, Remote Area Planning and Development Board, Regional Pest Management Group, Outback Regional Roads and Transport Group, Outback Regional Water Group and Outback Qld Tourism Association.	Regional	Mayor, Councillors, CEO, MES	Ongoing
1.5. Planning				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
1.5.1. Make planning decisions that allow for appropriate economic development	1. Assess development applications in a professional and timely manner. 2. Ensure that all development retains the amenity of the local community. 3. Continue planning for future growth in each community.	Regional Regional Regional	CEO, COO, DM's, Planner CEO, COO, DM's, Planner Mayor, Councillors, CEO, COO, DM's	Ongoing Ongoing Ongoing
1.5.2. Prepare and renew Council's planning documents to reflect Council's and the community's needs	1. Review internal plans and policies on a regular basis to ensure their relevance. 2. Prepare a new Community and Economic Development Plan. 3. Prepare a new Planning Scheme for Council.	Regional Regional	CEO, DM's Mayor, Councillors, CEO, COO, DM's CEO, COO, Planner	Ongoing 30/06/2018 30/06/2018
1.6. Exceptional Service Delivery				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
1.6.1. Provide courteous, timely and informed responses to customers	1. Ensure that all correspondence and customer requests are acknowledged and responded to in a reasonable timeframe. 2. Interact with the public in a friendly and courteous manner.	Regional Regional	CEO, COO, DM's, MES CEO, COO, DM's, MES	Ongoing Ongoing
1.6.2. Promote a culture of continuous improvement and problem solving throughout Council	1. Investigate ways to improve the way services are delivered. 2. Provide opportunities for consumer feedback to identify areas for service improvement.	Regional Regional	CEO, COO, DM's, MES CEO, COO, DM's	Ongoing Ongoing
1.6.3. Implement and enforce Council's Local Laws	1. Promote the Local Laws requirements to the community.	Regional	CEO, COO, DM's	Ongoing

Key Performance Criteria

Expenditure maintained within budget limits.
A new Certified Agreement signed with employees.
Limit workplaces incidents to a minimum.

Barcaldine Regional Council 2018 Annual Operational Plan 2. Strong Local Economy

2.1. Agriculture				
Corporate Plan Strategies	Key Operational Activities		Responsibility	Timing
2.1.1. Assist the agriculture sector to grow sustainably	1. Support the agricultural sector to raise local issues with State and Federal Governments.	Regional	Mayor, Councillors, CEO	Ongoing
	2. Work with regional groups to provide support to the agricultural sector.	Regional	Mayor, Councillors, CEO	Ongoing
2.1.2. Continue weed and pest eradication programs	1. Assist landholders to conduct weed and pest eradication programs on their properties.	Regional	DM's, RLO's	Ongoing
	2. Support the Barcaldine Regional Council Wild Dog Committee to develop programs to control wild dogs.	Regional	Mayor, Councillors, CEO, DM's	Ongoing
	3. Work with regional groups to provide a united approach to weed & pest problems.	Regional	Mayor, Councillors, CEO, DM's	Ongoing
2.1.3. Provide stock route oversight and maintenance	1. Manage the stock route network on behalf of the State Government.	Regional	CEO, DM's, RLO's	Ongoing
	2. Conduct infrastructure upgrades to watering facilities when funding is available.	Regional	DM's, RLO's	Ongoing
2.1.4. Provide necessary and affordable infrastructure to support the agricultural industry	1. Maintain access roads in a trafficable condition to enable transporting of rural produce.	Regional	DM's, SWS	Ongoing
	2. Ensure saleyards in Barcaldine are well managed and maintained.	Barcaldine	DM - Barcaldine	Ongoing
	3. Ensure dipyards in Alpha are well managed and maintained.	Alpha	DM - Alpha	Ongoing
	4. Construct a new weed washdown facility, install a cattle crush and town common dam fence.	Jericho	DM - Alpha	Ongoing
2.2. Tourism				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
2.2.1. Engage with stakeholders to encourage the development of new, sustainable tourism opportunities that are 'genuine' experiences and connect to place and people	1. Pursue all available opportunities to promote 'sustainable' tourism in our region.	Regional	Mayor, Councillors, CEO, DM's	Ongoing
	2. Continue to be an active member of OQTA.	Regional	Mayor, Councillors, CEO	Ongoing
	3. Provide appropriate in-kind support for local indigenous tourism initiatives.	Regional	CEO, DM's	Ongoing
2.2.2. Provide necessary, affordable and appropriate tourism infrastructure	1. Provide clean and attractive camping areas in each community.	Regional	DM's	Ongoing
	2. Provide minor tourism facility upgrades including signage, TOK lighting, Miniature White Bulls, Dinosaur cutouts and shade structure at Crystal Trumpeters.	Regional	DM's	30/06/2018
	3. Construct a Centre of Qld recognition sign.	Mttaburra	DM - Aramac	31/03/2018
	4. Complete construction of the Mttaburrasaurus Interpretation Centre.	Mttaburra	DM - Aramac	30/09/2017

Barcaldine Regional Council 2018 Annual Operational Plan 2. Strong Local Economy

2.2.3. Provide tourist information centres in each community	1. Maintain the tourist information services and centres in each community to provide visitors with information on the Region.	Regional	DM's	Ongoing
2.2.4. Maintain and promote iconic tourism assets in each community	1. Maintain tourism assets in each community to a high standard. 2. Utilise images of the region to promote the Region.	Regional Regional	DM's DM's, CDO, Events Officer	Ongoing Ongoing
2.2.5. Support signature events and promote the identity of the Region	1. Manage and support the Harry Redford Cattle Drive and Tree of Knowledge Festival. 2. Publish a children's activity book and tourism app. 3. Support local community events including Agricultural Shows.	Aramac Barcaldine Regional	DM - Aramac & Barcaldine, Tourism & Events Officer DM - Barcaldine Mayor, Councillors, CEO, COO, DM's, Tourism & Events Officer	Ongoing 31/12/2017 Ongoing
2.3. Mining				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
2.3.1. Manage mining development whilst balancing the social needs of the local community	1. Liaise with mining companies and the State Government to ensure that mining impacts do not adversely affect the community. 2. Continue to plan for community infrastructure to meet the needs of a mining community.	Regional Regional	Mayor, Councillors, CEO, DM's Mayor, Councillors, CEO, DM's	Ongoing Ongoing
2.3.2. Ensure that the mining industry leaves legacy infrastructure for the community	1. Lobby mining proponents to ensure that a legacy of infrastructure is provided for the community.	Regional	Mayor, Councillors, CEO	Ongoing
2.4. Employment				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
2.4.1. Continuously seek sources of funding to sustain growth, retain resources and provide Council employment in the Region	1. Pursue all available funding opportunities, for planned projects, while maintaining Council contributions within budget limits. 2. Retain Council employee numbers across the Region. 3. Provide financial assistance to students from the region to undertake further study.	Regional Regional Regional	CEO, DM's, CDO Mayor, Councillors, CEO, COO, DM's Mayor, Councillors, CEO, COO, DM's	Ongoing Ongoing Ongoing
2.5. Business Investment				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
2.5.1. Actively seek new business, investment, population and employment opportunities for our Region	1. Sell surplus residential land in Alpha. 2. Refurbish the Nurses Quarters for accommodation. 3. Purchase community housing for resale. 4. Sell surplus industrial and residential land in Barcaldine. 5. Provide information to new residents and potential investors to promote the businesses and services in each community.	Alpha Muttaborra Aramac, Muttaborra Barcaldine Regional	DM - Alpha DM - Aramac DM - Aramac DM - Barcaldine Mayor, Councillors, CEO, DM's, CDO	30/06/2018 30/06/2018 31/03/2018 30/06/2018 Ongoing

Barcaldine Regional Council 2018 Annual Operational Plan 2. Strong Local Economy

2.5.2. Continue to 'fill the gap' between local businesses and necessary service industries	<ol style="list-style-type: none"> 1. Identify gaps in service provision and where practical offer alternative services to fill the gap. 2. Upgrade the BOQ building and install an ATM. 3. Upgrade the Post Office building. 	Regional Alpha Jericho	Mayor, Councillors, CEO, DM's DM - Alpha DM - Alpha	Ongoing 31/10/2017 30-Mar-18
2.5.3. Maintain and expand awareness of all relevant funding opportunities	<ol style="list-style-type: none"> 1. Investigate all available funding opportunities to improve the assets and services in the region. 2. Continue to keep the public and private enterprise aware of available funding opportunities. 	Regional Regional	CEO, COO, DM's, CDO Mayor, Councillors, CEO, DM's, CDO	Ongoing Ongoing

Key Performance Criteria

Increase in tourist numbers to the region.
 Number of properties sold by Council.
 Infrastructure upgrades completed by year end.
 Wild dog numbers reduced.
 Population increase.

Barcaldine Regional Council 2018 Annual Operational Plan 3. Quality Infrastructure

3.1. Roads and Streets				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
3.1.1. Construct and maintain Council owned roads and streets in accordance with Council's road categories	1. Maintain rural roads and town streets in accordance with the annual maintenance programs.	Regional	MES, SWS's	30/06/2018
	2. Upgrade rural roads and town streets in accordance with the budget.	Regional	MES, SWS's	30/06/2018
	3. Complete NDRRA flood damage works on Council owned roads in a timely fashion.	Regional	MES, SWS's	30/06/2018
	4. Reseal rural roads and town streets as required.	Regional	MES, SWS's	30/06/2018
	5. Install concrete pathways in accordance with the budget.	Regional	MES, SWS's	31/12/2017
	6. Extend the Acacia Street stormwater drainage.	Barcaldine	MES, SWS - Barcaldine	30/06/2018
3.1.2. Construct and maintain Queensland Government roads on a contract basis	1. Maintain a strong relationship with the Department of Transport and Main Roads.	Regional	CEO, MES	Ongoing
	2. Complete contract works on behalf of Department of Transport and Main Roads including RMPC, TIDS, Flood Damage and road construction.	Regional	MES, SWS's	30/06/2018
	3. Advocate for road funding including through Outback Regional Roads and Transport Group.	Regional	Mayor, CEO, MES	Ongoing
3.1.3. Ensure asset sustainability through proactive management of long term road planning and prioritisation	1. Pursue the implementation of Asset Management taking account of the service that Council is expected to provide.	Regional	CEO, MES, DM's	Ongoing
	2. Categorise Council's roads to ensure maintenance and capital funds are applied according to need and usage.	Regional	CEO, MES, DM's	Ongoing
3.2. Airports				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
3.2.1. Provide and maintain an appropriate sized airport in each community	1. Maintain the airport in each community to provide an appropriate level of service.	Regional	DM's, SWS	Ongoing
	2. Rehabilitate the Alpha airport runway surface.	Alpha	MES, SWS - Alpha	30/11/2017
	3. Install solar lights at Muttaborra Airport.	Muttaborra	DM - Aramac, MES, SWS	31/08/2017
	4. Barcaldine Airport cross strip reseal.	Barcaldine	MES, SWS - Barcaldine	31/03/2018
3.2.2. Provide airport services for regulated passenger transport	1. Operate security screening at Barcaldine Airport for QantasLink flights.	Barcaldine	DM - Barcaldine	Ongoing
3.3 Water Supply				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
3.3.1. Provide safe, reliable and high quality water services	1. Maintain water supply infrastructure to ensure a reliable and safe water supply to all communities.	Regional	DM's, MES, Water Officers	Ongoing

Barcaldine Regional Council 2018 Annual Operational Plan 3. Quality Infrastructure

3.3.2. <i>Maintain and upgrade water infrastructure to a high standard</i>	1. Upgrade water mains in Aramac. 2. Upgrade water mains in Bauhinia and Wilga Streets. 3. Install granular chlorine dispensers at water treatment plants.	Aramac Barcaldine Alpha, Jericho	DM - Aramac, MES, SWS DM - Barcaldine, MES MES, SWS	30/06/2018 30/06/2018 30/11/2017
3.3.3. <i>Encourage water-wise practices to manage water responsibly</i>	1. Maintain water restrictions and other water wise practices in the community. 2. Continue installation of water meters in Aramac and Muttaborra.	Regional Aramac, Muttaborra	Mayor, Councillors, CEO, COO, DM's DM - Aramac, MES, SWS	Ongoing Ongoing
3.3.4. <i>Protect natural water sources</i>	1. Monitor all water sources in the region to ensure their sustainability for the future.	Regional	Mayor, Councillors, CEO, MES	Ongoing
3.4. Sewerage				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
3.4.1. <i>Maintain and upgrade existing sewerage schemes in Barcaldine, Aramac and Muttaborra to an appropriate standard</i>	1. Provide an efficient sewerage service to residents. 2. Replace manhole cover lids. 3. Complete Sewerage Treatment Plant upgrades. 4. Complete Sewerage Mains Relining.	Regional Regional Regional Barcaldine	SWS's SWS's SWS - Barcaldine, MES MES	Ongoing 30/11/2017 30/11/2017 30/11/2017
3.4.2. <i>Plan for future sewerage services in Alpha and Jericho</i>	1. Investigate the funding opportunities for the provision of services in Alpha & Jericho.	Alpha, Jericho	CEO, MES	30/06/2018
3.4.3. <i>Treat sewerage waste in accordance with environmental standards</i>	1. Meet all relevant environmental standards through systematic testing.	Aramac, Muttaborra, Barcaldine	DM's, EHO, MES	Ongoing
3.5. Infrastructure Support				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
3.5.1. <i>Replace plant and equipment in a manner that provides optimal efficiency</i>	1. Replace plant and vehicles as per Council's annual plant replacement program. 2. Maximise efficiency in the use and deployment of plant.	Regional Regional	CEO, DM's, Workshop Supervisors All employees	30/06/2018 Ongoing
3.5.2. <i>Maintain all plant and equipment to a high standard to support Council's functions in a cost efficient manner</i>	1. Maintain plant in good order and in a presentable condition. 2. Comply with all maintenance schedules for plant and equipment.	Regional Regional	All employees Workshop Supervisors	Ongoing Ongoing
3.5.3. <i>Maintain Council Depots in an efficient manner to provide support for Council operations.</i>	1. Provide an efficient stores operation in each depot. 2. Upgrade depot facilities including storage shed in Barcaldine, amenities upgrade and fuel tank in Muttaborra and washdown bay upgrade in Alpha.	Regional Muttaborra	DM's, SWS's, Stores Officers DM's, SWS's	Ongoing 30/06/2018

Key Performance Criteria

Road contracts completed on time and within budget.
Minimal non-conformances on environmental audits.
Minimize plant stand down hours.
Complete water and sewerage upgrades on time and within budget.

Barcaldine Regional Council 2018 Annual Operational Plan 4. Environment and Heritage Protection

4.1. Environmental Protection				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
4.1.1. <i>Minimise the impact of pests and weeds on the local landscape</i>	1. Implement annual pest and weeds eradication programs on Council controlled land.	Regional	COO, RLO's	30/09/2017
	2. Purchase new spray units and UTV's and trailers to assist with pest eradication.	Regional	DM's	30/11/2017
4.1.2. <i>Monitor new developments for environmentally sustainable practices</i>	1. Partner with organisations working to improve the environment eg Desert Uplands, Desert Channels etc.	Regional	Mayor, Councillors, CEO	Ongoing
4.1.3. <i>Promote environmentally sensitive design, development and operations for tourism in the Region's natural environment</i>	1. Ensure tourism operations implement mitigation measures where there is an impact on the natural environment.	Regional	DM's	Ongoing
	2. Ensure that development applications address environmental issues.	Regional	COO, Planner	Ongoing
4.2. Disaster Management				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
4.2.1. <i>Develop and deliver initiatives to mitigate, prevent, prepare for, respond to and recover from natural disasters</i>	1. Prepare and adopt Disaster Management Plans at a regional and local level.	Regional	Mayor, CEO, DOO, DM's	31/08/2017
	2. Hold required meetings of the Local Disaster Management Committee.	Regional	CEO	Ongoing
	3. Provide appropriate training for members of the Local Disaster Management Committee and its sub-groups.	Regional	CEO	30/11/2017
	4. Promote the importance of disaster preparation in the local community.	Regional	CEO, DM's	Ongoing
4.2.2. <i>Provide emergency services support appropriate for each community</i>	1. Support the local SES committees in each community.	Regional	DM's	Ongoing
4.3. Heritage Protection				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
4.3.1. <i>Preserve and promote the heritage of our people, structures and communities</i>	1. Maintain a local Heritage Register.	Regional	DM's	Ongoing
	2. Recognise the local places on the State and National Heritage Register.	Regional	Mayor, Councillors, CEO, COO, DM's	Ongoing
	3. Recognise the culture of each community and its people	Regional	DM's	Ongoing
4.3.2. <i>Sensitively develop historical buildings</i>	1. Encourage the private sector and community organisations to recognise the heritage of buildings during development.	Regional	Mayor, Councillors, CEO,	Ongoing

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4. Environment and Heritage Protection

4.3.3. <i>Respect and acknowledge the Indigenous heritage of our Region</i>	1. Acknowledge and include the local indigenous community in Council activities.	Regional	Mayor, Councillors, CEO, COO, DM's	Ongoing
4.3.4. <i>Form a positive sustainable partnership with the Region's Aboriginal community and maintain inclusive cultural protocols with future tourism ventures</i>	1. Ensure Council is represented at significant indigenous meetings and functions.	Regional	Mayor, CEO, COO, DM's	Ongoing
4.4. Waste Management				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
4.4.1. <i>Provide the best possible waste management practices and waste disposal facilities within resource constraints</i>	1. Provide an efficient waste collection service to all communities.	Regional	DM's	Ongoing
	2. Provide environmentally compliant waste landfill sites in each community.	Regional	DM's	Ongoing
	3. Install new waste monitoring bores in Alpha and Jericho.	Alpha & Jericho	DM - Alpha, EHO	31/01/2017
	4. Rehabilitate the disused waste site "Deadman's Hill" in Aramac.	Aramac	DM - Aramac	30/11/2017
	5. Commission the new waste landfill in Barcaldine and rehabilitate the old waste landfill site.	Barcaldine	DM - Barcaldine, SWS - Barcaldine	30/11/2017
4.4.2. <i>Encourage and support recycling strategies</i>	1. Organise the annual removal of scrap metal for recycling from waste landfills.	Regional	DM's	Ongoing
	2. Maintain a waste oil collection point at each Depot.	Regional	DM's, SWS's	Ongoing
	3. Chip green waste for reuse in Council gardens.	Regional	DM's, SWS's	Ongoing
4.5. Animal Management				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
4.5.1. <i>Utilise timely and appropriate animal management practices to minimise nuisance issues</i>	1. Maintain a local dog register.	Regional	CEO, DM's	Ongoing
	2. Encourage responsible pet ownership.	Regional	DM's	Ongoing
	3. Respond appropriately to public complaints regarding nuisance animals by employing a contract dog catcher.	Regional	DM's	Ongoing
4.6. Environmental Health				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
4.6.1. <i>Enforce legislative requirements for businesses operating within the Region to protect the health and safety of residents and visitors.</i>	1. Employ a contract Environmental Health Officer to regulate local businesses health and safety operations.	Regional	CEO, COO	Ongoing
	2. Promote the importance of complying with health and safety regulations with local businesses.	Regional	DM's	Ongoing

Key Performance Criteria

Reduction in dog complaints
 Increase in waste recycling
 Reduction in the area of weeds located on stock routes and reserves
 Attendance at indigenous meetings

Barcaldine Regional Council 2018 Annual Operational Plan 5. Vibrant Communities

5.1. Enhancing Landscapes				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
<i>5.1.1. Encourage private landholders to adequately maintain the appearance of their properties</i>	1. Conduct an annual garden competition and garden expo.	Regional	Tourism & Events Officer	Annual
	2. Issue notices to landholders with untidy or overgrown allotments.	Regional	DM's	Annual
<i>5.1.2. Maintain and enhance the beauty of town entrances and the streetscapes of each community</i>	1. Maintain existing street gardens and signage at a high standard.	Regional	DM's, SWS's	Ongoing
	2. Participate in Clean-up Australia Day.	Regional	DM's, SWS's	Annual
	3. Plant trees for beautification of each community.	Regional	DM's, SWS's	Ongoing
5.2. Arts and Culture				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
<i>5.2.1. Encourage creativity by supporting arts and cultural activity</i>	1. Support community arts activity by providing RADF grants to local artists and arts organisations.	Regional	RADF Committee	Ongoing
	2. Sponsor local arts activities including the Barcaldine Art Competition.	Regional	DM's	Ongoing
	3. Support live music and theatre performances throughout the Region.	Regional	DM's	Ongoing
	4. Support the creation of public art throughout the Region.	Regional	DM's	Ongoing
<i>5.2.2. Embrace libraries as a multifunctional community resource</i>	1. Provide professional library services in each community in partnership with the State Library.	Regional	DM's, Librarians	Ongoing
	2. Incorporate new technology in each library to meet the demands of the residents and visitors.	Regional	DM's, Librarians	Ongoing
	3. Develop each library as a resource for family and local history research.	Regional	DM's, Librarians	Ongoing
<i>5.2.3. Maintain and enhance cultural infrastructure</i>	1. Maintain existing Council owned arts and cultural infrastructure.	Regional	DM's	Ongoing
	2. Support community organisations to maintain arts and cultural infrastructure including museums.	Regional	DM's	Ongoing
	3. Complete upgrade to the art gallery at the Globe.	Barcaldine	DM - Barcaldine	31/08/2017
	4. Upgrade television sites managed by Council.	Regional	DM's	30/11/2017
	5. Conduct special maintenance of Jericho Drive-in.	Jericho	DM - Alpha	30/06/2018
	6. Support upgrades to the Tramway Museum.	Aramac	DM - Aramac	30/06/2018

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5.3. Health and Wellbeing				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
5.3.1. Provide community services through government funded programs for the benefit of disadvantage members of the community	1. Continue the provision of community programs including CHSP, HAS, 60 & Better, MOW, Respite Care. 2. Maintain a sound relationship with Government Departments which fund community programs.	Regional	DM's, Service Coordinators	Ongoing
		Regional	Mayor, CEO, DM's	Ongoing
5.3.2. Improve disability access to facilities in each community	1. Ensure public spaces have appropriate disability access. 2. Continue the program of upgrading footpaths in each community	Regional	DM's	Ongoing
		Regional	DM's, SWS's	Ongoing
5.3.3. Provide housing for those in the community less able to provide for themselves	1. Manage community housing programs on behalf of the State Government. 2. Pursue the purchase of community housing.	Aramac, Muttaborra	DM - Aramac	Ongoing
		Aramac, Muttaborra	DM - Aramac	30/06/2018
5.4. Community Spaces				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
5.4.1. Maintain and enhance parks and gardens to a high standard to ensure the attractiveness of our communities	1. Maintain and enhance parks and gardens in each community. 2. Upgrade playground equipment at Apex Park. 3. Install fencing at Settlers Park playground. 4. Renovate the public toilets in Alpha, Aramac and Jericho.	Regional	SWS's	Ongoing
		Barcaldine	DM - Barcaldine	30/06/2018
		Alpha	DM - Alpha	30/06/2018
		Alpha, Jericho, Aramac	DM's, MES	30/10/2017
5.4.2. Provide leisure spaces for the use and enjoyment of visitors and residents	1. Manage the town commons in each community for the benefit of local residents. 2. Aircondition supper room at RSL Hall in Muttaborra 3. Conduct maintenance of The Willows and old information centre. 4. Upgrade town common yards at Aramac. 5. Conduct repairs to town halls as per budget.	Regional	DM's, RLO's	Ongoing
		Muttaborra	DM - Aramac	30/06/2018
		Barcaldine	DM - Barcaldine	30/06/2018
		Aramac	DM - Aramac	30/06/2018
		Regional	DM's	30/06/2018
5.5. Sport and Recreation				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
5.5.1. Maintain and enhance sport and recreation infrastructure to meet the needs of each community	1. Maintain existing sporting infrastructure in each community. 2. Maintain high quality showground infrastructure. 3. Fence oval, rodeo and camping ground. 4. Fence the Harry Redford Centre/Bowls. 5. Install a watering system at the Alpha Showground oval. 6. Upgrade oval lights at the Barcaldine Showground. 7. Construct a new water recreation park. 8. Conduct special maintenance of showground at Alpha and Barcaldine. 9. Construct a new swimming pool in Aramac. 10. Conduct major maintenance of swimming pool.	Regional	MES, DM's, SWS's	Ongoing
		Regional	DM's, SWS's	Ongoing
		Aramac	DM - Aramac	30/06/2018
		Aramac	DM - Aramac	30/06/2018
		Alpha	MES, DM - Alpha	31/10/2017
		Barcaldine	MES, DM - Barcaldine	31/10/2017
		Barcaldine	MES, DM - Barcaldine	31/03/2018
		Alpha, Barcaldine	DM's - Alpha, Barcaldine	30/06/2018
		Aramac	MES, DM - Aramac	31/03/2018
		Muttaborra	MES, DM - Aramac	30/09/2017
5.5.2. Support organisations providing sport and recreational activities	1. Provide a concession on general rates and water charges for sport and recreation organisations. 2. Sponsor local sport and recreation events and activities.	Regional	CEO, COO, DM's	Ongoing
		Regional	DM's	Ongoing

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5.6. Community Support				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
5.6.1. Encourage and support not-for-profit and charitable organisations working in the Region	1. Provide appropriate in-kind and financial assistance to community organisations through a Community Grants Program.	Regional	DM's	Ongoing
	2. Provide a discount on general rates and water charges for non-profit organisations.	Regional	Mayor, Councillors	Ongoing
5.6.2. Recognise and support the work of volunteers in the community	1. Provide appropriate guidance, advice and referral for community organisations.	Regional	DM's, CDO	Ongoing
	2. Hold Australia Day Awards functions in each community to recognise volunteers.	Regional	Mayor, Councillors, CEO, DM's	Ongoing
5.6.3. Support and promote 'in place' events	1. Support local events relevant to each community.	Regional	DM's	Ongoing
	2. Support NAIDOC Week activities.	Regional	DM's	Ongoing
5.7. Funeral Services				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
5.7.1. Provide high quality and caring funeral and burial services	1. Provide high quality funeral services in each community.	Regional	DM's	Ongoing
	2. Work with private funeral directors to provide funeral services when required.	Regional	DM's	Ongoing
5.7.2. Maintain cemeteries and memorial monuments in each community	1. Maintain local cemeteries to the highest standards.	Regional	DM's	Ongoing
	2. Maintain a regional cemetery database on Council's website.	Regional	DM's	Ongoing
	3. Install plaques and shelter at Muttaborra cemetery.	Muttaborra	DM - Aramac	30-Jun-17
5.8. Young People				
Corporate Plan Strategies	Key Operational Activities	Community	Responsibility	Timing
5.8.1. Provide kindergarten and child care services as appropriate for each community	1. Support the Jellybeans Association by providing a building for the provision of kindergarten and limited hours care programs.	Alpha	DM - Alpha	Ongoing
5.8.2. Support organisations providing activities for young people in the Region	1. Support programs for young people in each community.	Regional	DM's	Ongoing

Key Performance Criteria

Complete capital works projects on time and within budget.
 Minimise the number of public complaints in relation to Council services.
 Participation in community activities.